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About us

Inland Fair Housing and Mediation Board (IFHMB) is a private, non-profit, HUD Approved Housing Counseling Agency that has served the Inland Empire for more than 30 years. Funded by numerous grants and awards, IFHMB serves as an intermediary to assist individuals in resolving issues related to housing discrimination, homeownership sustainability, rental complaints, and disputes in court through the provision of resource recommendations, education, and mediation.

Located in the City of Ontario with satellite offices in San Bernardino, Victorville, Barstow, Indio, and El Centro, California, IFHMB assists thousands of individuals each year through its numerous programs at <u>no charge</u> to the consumer.

IFHMB is a private non-profit that serves as an intermediary to resolve issues related to housing discrimination, homeownership sustainability, rental complaints, and disputes in court with the goal of empowering individuals and enriching the communities we serve.

For more information on IFHMB call 1-800-321-0911, email info@ifhmb.com, or visit us at www.ifhmb.com.

Fair Housing

 We promote equal access and opportunity in housing choice by providing education on fair housing laws, investigation of discrimination complaints, and assistance to individuals who wish to file a complaint.

Landlord/Tenant and Mobile Home Mediation

We provide information to landlords, tenants, and mobile home park owners and residents regarding their
rights and responsibilities under the law. Additionally, our mediators facilitate negotiations between parties
when complaints or disputes arise.

Housing Counseling

• We offer counseling services to sustain homeownership including foreclosure avoidance, financial literacy, reverse mortgage, first-time homebuyer, and information about eligibility for federal or state programs.

Alternative Dispute Resolution

 Using mediation techniques, we offer a flexible, less expensive, and less time consuming way to resolve small claims, unlawful detainers, and civil and family law disputes outside of the courtroom.

Senior Services

• We help individuals 55+ identify community resources and find solutions to issues related to Social Security, Medi-Cal, utility companies, collection agencies, neighbor disputes and more.