

TOWN OF APPLE VALLEY TOWN COUNCIL STAFF REPORT

To: Honorable Mayor and Town Council Date: October 09, 2012

From: Gina Schwin-Whiteside Item No: 14

Animal Services Department

Subject: MUNICIPAL SHELTER SATURDAY OPENING UPDATE

T.M. Approval: Budgeted Item: □ Y	Yes	☐ No ⊠ N/A
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RECOMMENDED ACTION:

Provide direction to staff regarding continued hours and days of operation.

SUMMARY:

On May 1, 2012, the Apple Valley Animal Services Department expanded the days and hours of operation of the Municipal Shelter to provide services to the public on Saturdays. Opening on Saturdays was requested by various animal welfare groups and individuals seeking availability of services on Saturday. The primary areas of concern voiced by the various individuals, included opportunity for Saturday adoptions, access to the shelter for owners to claim their impounded pets, opening on Saturday consistent with a local non-profit animal shelter in Apple Valley, and reduction in euthanasia rates. The decision to offer a sixth day of service included direction from the Town Council that staff provide an update after at least three-months of Saturday service.

The purpose of this staff report is to provide statistical data related to the areas of concern during a three-month period prior to and after the opening of the Municipal Shelter on Saturdays. Data related to adoption rates, return-to-owners, and euthanasia rates, will provide an overview for the Town Council to evaluate the success of the additional day of service.

BACKGROUND:

A series of events, including an economic downturn, reductions in department budgets by 10% for Fiscal Year 2010/2011, and a court ruling declaring that Saturdays could not be counted as "business days" even though the shelter was open to the public, provided

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a foundation for Council direction to operate the Town's Municipal Animal Shelter, Monday through Friday with a late night Wednesday and without increases to staffing levels. Along with anticipated reductions in utility costs, departments providing support services to the shelter such as the Information System Department were also able to reduce overtime budgets in the 2010/2011 Fiscal Year Budget.

The decision to operate five-days a week allowed the Animal Services Department to maintain an excellent level of customer service while ensuring the well-being of the animals and the and the safety of staff and visitors.

OVERVIEW:

May, June, and July were selected for evaluation of data related to the areas raised as a concern during Council discussions. These areas are not representative of all of the services provided to the community through Animal Services, however focusing in on these areas allows us to quickly review changes to adoptions, return-to-owners, and euthanasia rates.

Various events, such as the Cruisin' Fur Critters fundraiser and Annual Paws-n-Claws Pet Fair organized and staffed by Animal Services were still offered on the scheduled Saturdays. Other events, such as Shelter on the Stray, Night at the Shelter, PetSmart offsite adoption events, were cancelled or reduced due to lack of Animal Services' employees to staff the events and still provide coverage on Saturdays without incurring overtime.

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Municipal Shelter Saturday Opening Data

	May-12	(Saturday)	Mav-11	Jun-12	(Saturday)	lim.11	111/12	(Caturdan)	Leaf 44
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מאז חלבון נס נווב לתחוור	97	4	70	56	5	21	25	4	70
Impounded Animals (All)	591	29	655	538	12	681	577	27	563
Stray Dogs/Cats	372	49	465	348	46	444	392	34	43.1
Owner-turn-in Dogs/Cats	185	17	131	148	28	177	137	13	68
Largest Number of Impounds in a Single Day	87	24	57	39	24	52	89	19	45
Adopted(Rescued) Dogs/Cats	120	14	122	142	20	211	110	10	179
Return-to-Owners	43	3	40	33	1	47	57	12	52
LIVE RELEASE ALL	163	17	162	175	21	258	167	22	231
EUTHANASIAS Performed (Includes Owner Requests)	345	27	295	355	73	370	272	15	290
Visitors to the Shelter	2954	315	1186	3274	370	890	3066	330	774
Unaltered Dog Licenses Issued	177	15	198	173	24	153	142	26	137
Altered Dog Licenses Issued	643	33	724	548	57	588	537	70	613
Monthly Revenue	\$43,332	\$3,460	\$49,219	\$42,827	\$4,971	\$43,223	\$40,788	\$5,010	\$41,440
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SOUTHERN CALIFORNIA EDISON DATA

SCE	May	June	July	August	September
201	2012 \$3,259.65 \$4,579.45 \$6,331.99 \$6,589.79 \$6,627.14	\$4,579.45	\$6,331.99	\$6,589.79	\$6,627.14
201	2011 \$3,108.97 \$3,838.70 \$6,475.98 \$6,066.98 \$6,398.09	\$3,838.70	\$6,475.98	\$6,066.98	\$6,398.09
	\$150.68	\$150.68 \$740.75 (\$143.99)	(\$143.99)	\$522.81	\$229.05

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