

# Town of Apple Valley



## CODE ENFORCEMENT

# MEMORIAL DAY

Thank you to all who serve

**“Talking Trash”**

**May 2015**

### NEIGHBORHOOD CLEAN UP



On Saturday May 16, 2015 Code Enforcement conducted a Neighborhood Clean-Up at Rincon & Seneca between the hours of 9:00am and 3:00pm. During that time 55 citizens participated in the event bringing a total of 17.7 tons of trash & debris and 1.67 tons of recyclables. Eleven containers were utilized from Burrtec to collect the trash & debris and recyclables. Prior to the event, staff walked a designated area notifying residents of the upcoming clean up by handing out flyers. This allows residents to remove potential blight issues voluntarily.

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#### **Top “5” Code Violations in May**

- Graffiti
- Illegal Dumping
- Trash & Debris
- Overgrown Vegetation
- Tires

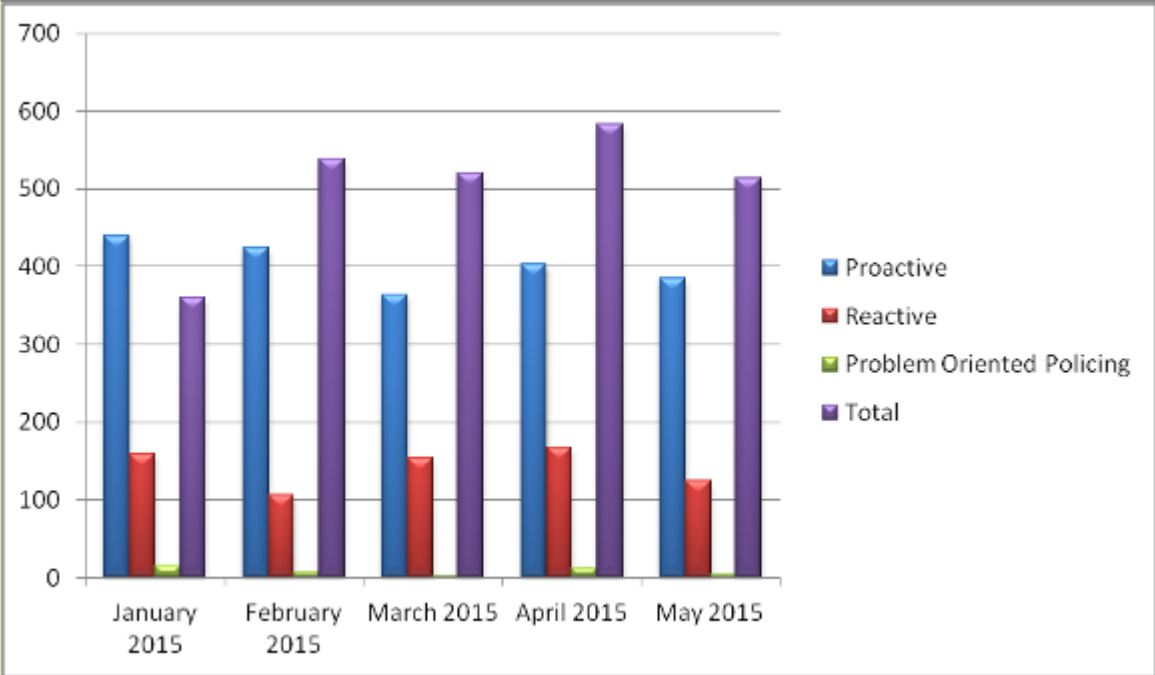
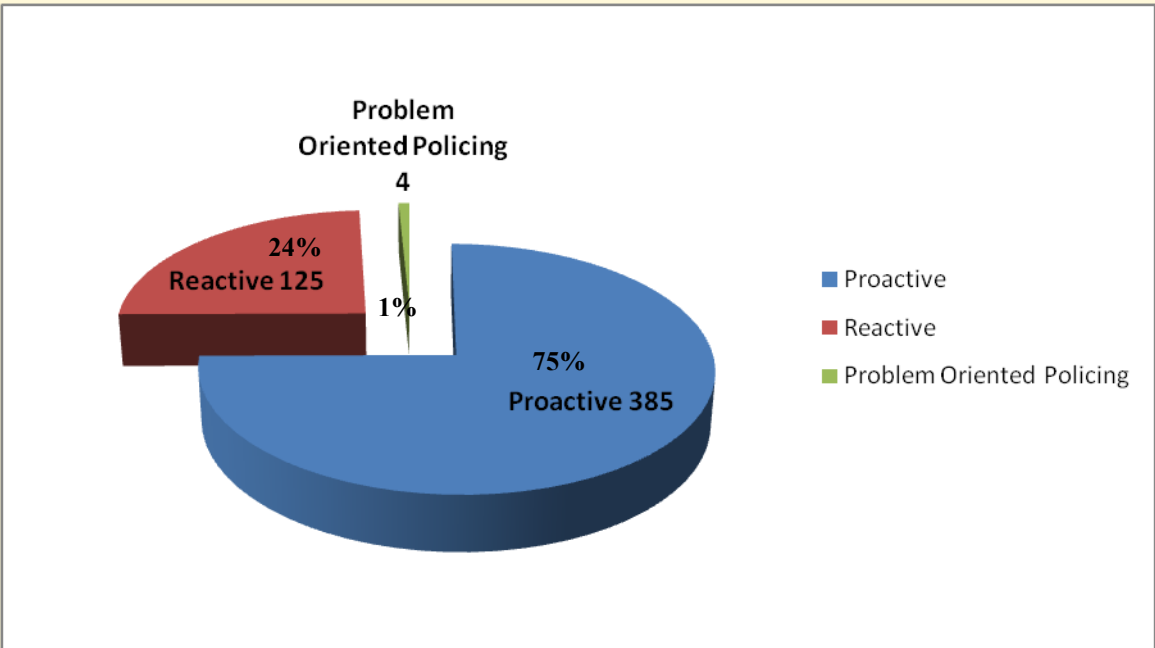
# PROACTIVE AND REACTIVE CASES

**385 Proactive Cases Were Opened by Officers**

**4 P.O.P. Cases Were Opened**

**Officers Responded to 152 Reactive Cases**

**514 Total Code Enforcement Cases Were Opened in May**



# PROACTIVE AND REACTIVE CASES



**81 Graffiti Cases**



**80 Illegal Dump Cases**



**40 Overgrown Vegetation Cases**



**74 Trash and Debris Cases**





# PROPERTY MAINTENANCE INSPECTION

Total Number of Properties Inspected	43
Passed First Inspection	34
Fees Collected	\$1894.00

The Town of Apple Valley created the PMI (Property Maintenance Inspection) Program, which has set the standard for all single-family and multi-family rental properties in Town. The program ensures that all rental property owners continually maintain their property, which benefits the tenants and owners.

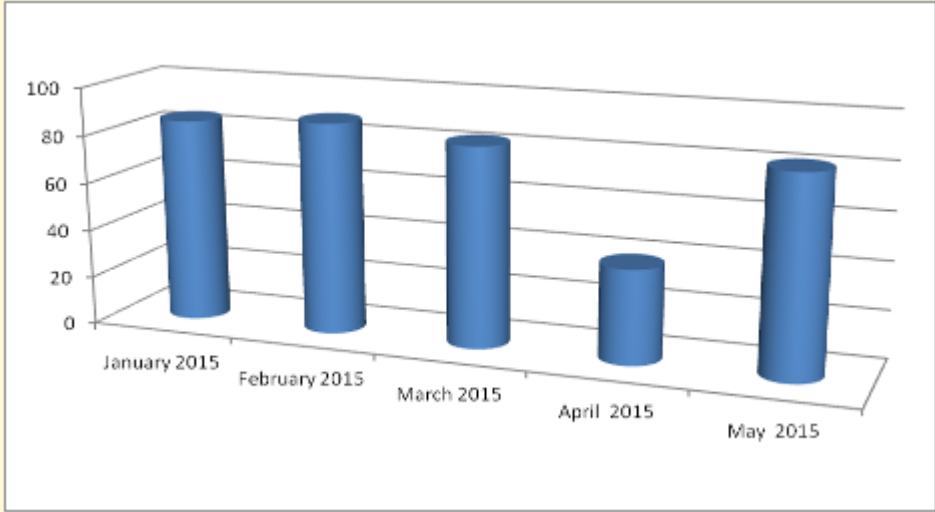


# GRAFFITI ABATEMENT PROGRAM

The Town of Apple Valley offers an exceptional graffiti removal service town wide. This free color matched removal program eliminates the eyesore of graffiti and preserves the integrity of existing surfaces.

81 graffiti cases were opened

70% of the graffiti cases opened in May were opened proactively by officers.

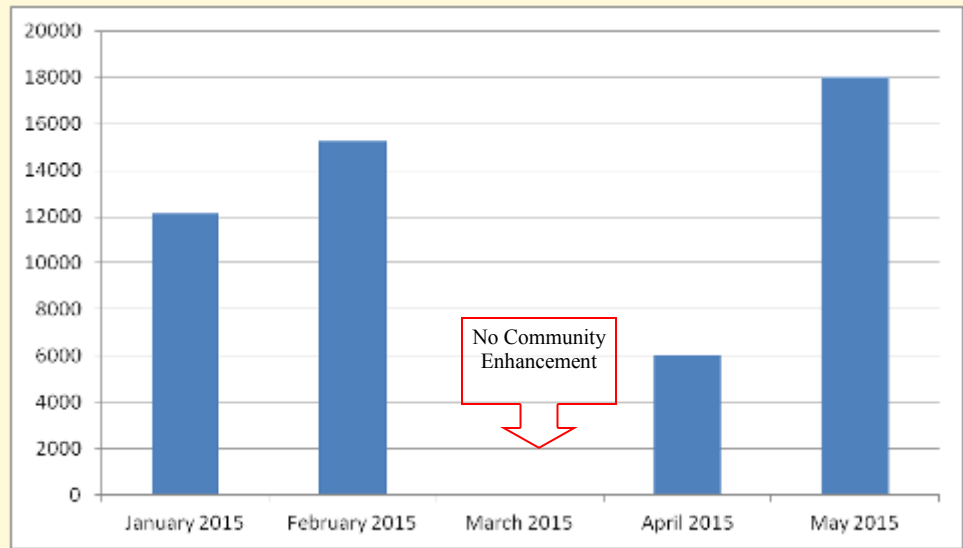




# COMMUNITY ENHANCEMENT PROGRAM

The Community Enhancement Crew consists of one part-time Community Enhancement Officer and multiple work release inmates from the San Bernardino County Jail. The Community Enhancement Crew removes illegal dumps from the desert when Code Officers cannot locate the individual(s) who dumped the items. They also assist with community enhancement events, Public Works, household hazardous waste and other functions throughout the town. The crew works on Saturday and Sunday.

**18,020 pounds of trash and debris was collected in May.**



# CODE ENFORCEMENT



Regularly, Code Enforcement Officers come across people illegally camping in Town limits. We have been fortunate to see little influx of transients who had been displaced after the San Bernardino County Sheriff and Victorville Code Enforcement cleaned out the river bottom in Victorville. Two recent cases where Officers found people illegally camping were located on the North side outer edge of Town. In both cases immediate compliance was obtained after Officers made contact and advised the subjects of the violation.





# CODE ENFORCEMENT IS ON THE WEB

## Want to find out what's going on in Code Enforcement?

- How to file a complaint
- Community enhancement events
- Graffiti abatement program
- Code Enforcement's monthly report
- Foreclosure Registration Form for real estate agents

Visit us or contact us @ [www.AVCode.org](http://www.AVCode.org) /

[code@applevalley.org](mailto:code@applevalley.org)



# CODE ENFORCEMENT COMPLAINTS WELCOME

Have you ever wondered why Code Enforcement hasn't addressed issues on your neighbor's property? Although Code Enforcement is proactive in searching for municipal code violations, 78 square miles is a large area to cover, and Code Enforcement Officers will not see everything. This is where you can help make Apple Valley a "Better Way of Life." If you see a violation, report it to Code Enforcement using one of the many available options.

When filing a complaint, your name, address and phone number are required. This information remains confidential and is used only for the Code Enforcement Officer to contact you for additional information or to update you on the case.

There are several methods available to file a complaint:

- Call Code Enforcement at **(760) 240-7560**
- Go to [www.AppleValley.org](http://www.AppleValley.org) and click on "Let us Know" at the top of every page
- Go to [www.AVCode.org](http://www.AVCode.org) and click on "Let us Know"
- Use the Government Outreach app for smart phones. Search the App Store or Marketplace for "GORequest"

