



Town of Apple Valley

CODE ENFORCEMENT



"Talking Trash"

March 2017

NEIGHBORHOOD CLEAN-UP



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Top "5" Code Violations in March

- Illegal Dumping
- Trash & Debris
- Graffiti
- Overgrown Vegetation
- Commercial Vehicle Parking

Code Enforcement conducted a Neighborhood Clean-Up at Nisqually Rd. & Central Rd. on Saturday March 18, 2017 between the hours of 9:00am and 3:00pm. During that time 108 citizens participated in the event bringing a total of 24 tons of trash & debris and 2 tons of recyclables. Fifteen containers were utilized from Burrtec to collect the trash & debris and recyclables. Prior to the event, staff walked a designated area notifying residents of the upcoming clean up by handing out flyers. This program allows residents to remove potential blight issues voluntarily. This program is funded by a grant from Cal Recycle

PROACTIVE AND REACTIVE CASES

248 Proactive Cases Were Opened by Officers

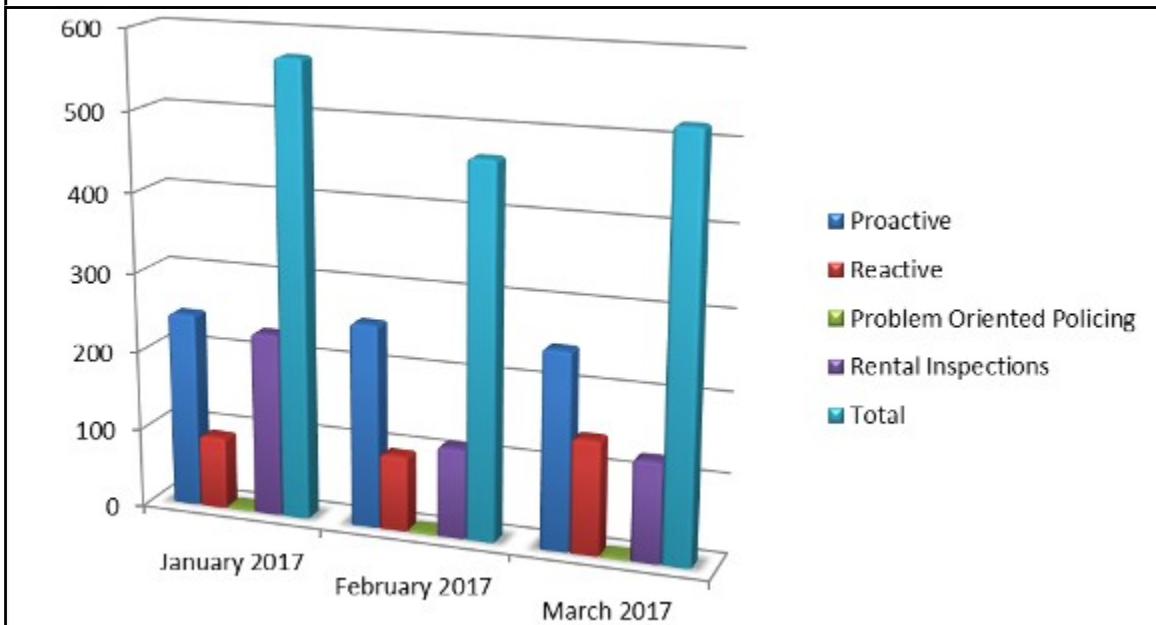
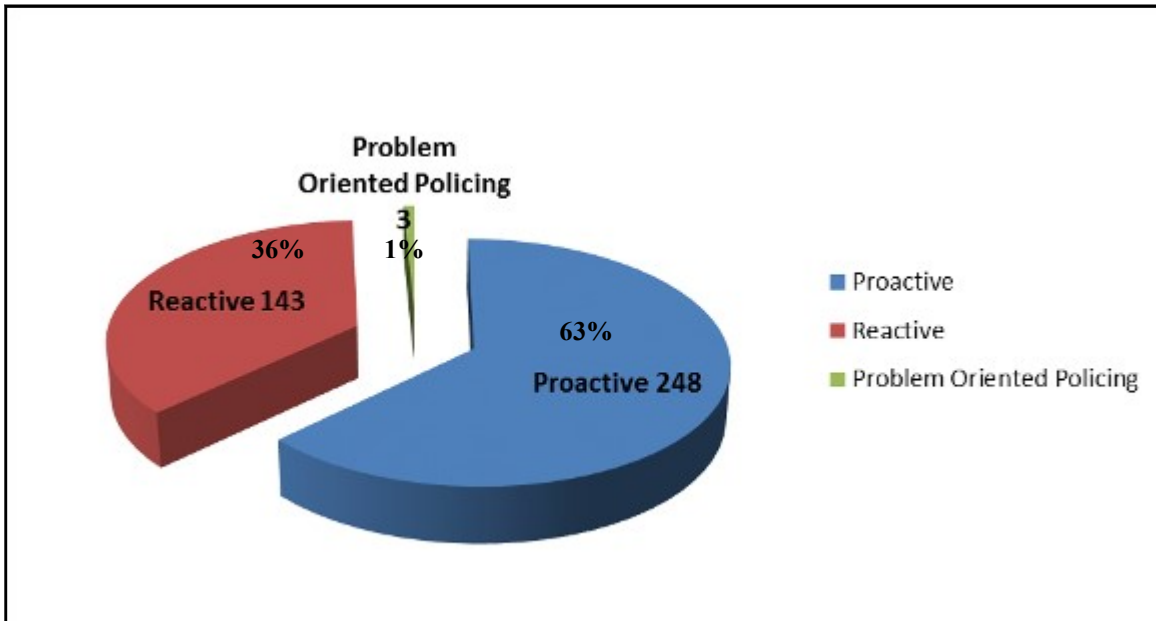
394 Total Code Enforcement Cases Were Opened in March

Officers Responded to 143 Reactive Cases

3 P.O.P. Cases Were Opened

Grand Total of 520 Code Enforcement Cases Were Opened in March

Officers Conducted 126 Property Maintenance Inspections



PROACTIVE AND REACTIVE CASES



19 Commercial Vehicle Cases



28 Overgrown Vegetation Cases



110 Illegal Dump Cases



65 Trash & Debris Cases



PROPERTY MAINTENANCE INSPECTION

Total Number of Properties Inspected	126
Passed First Inspection	116
Fees Collected	\$16,792.00

The Town of Apple Valley created the PMI (Property Maintenance Inspection) Program, which has set the standard for all single-family and multi-family rental properties in Town. The program ensures that all rental property owners continually maintain their property, which benefits the tenants and owners.

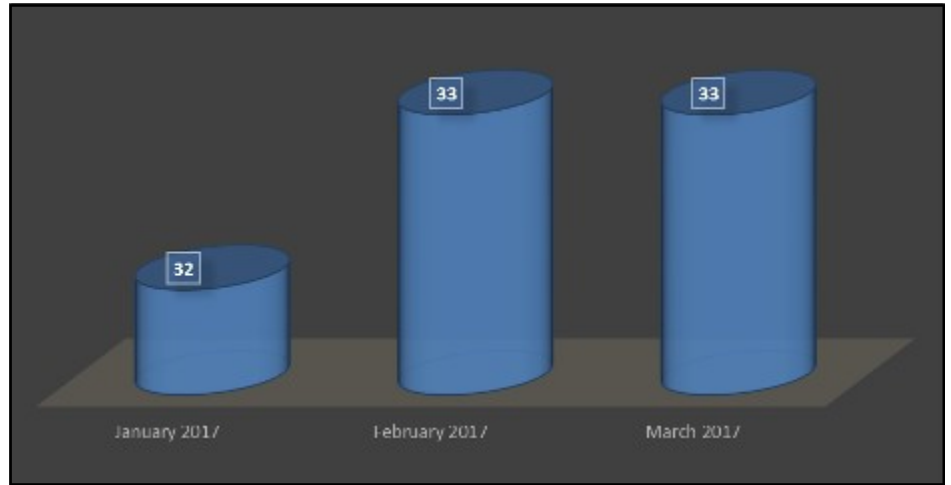


GRAFFITI ABATEMENT PROGRAM

The Town of Apple Valley offers an exceptional graffiti removal service town wide. This free color matched removal program eliminates the eyesore of graffiti and preserves the integrity of existing surfaces.

33 graffiti cases were opened

94% of the graffiti cases opened in March were opened proactively by officers.

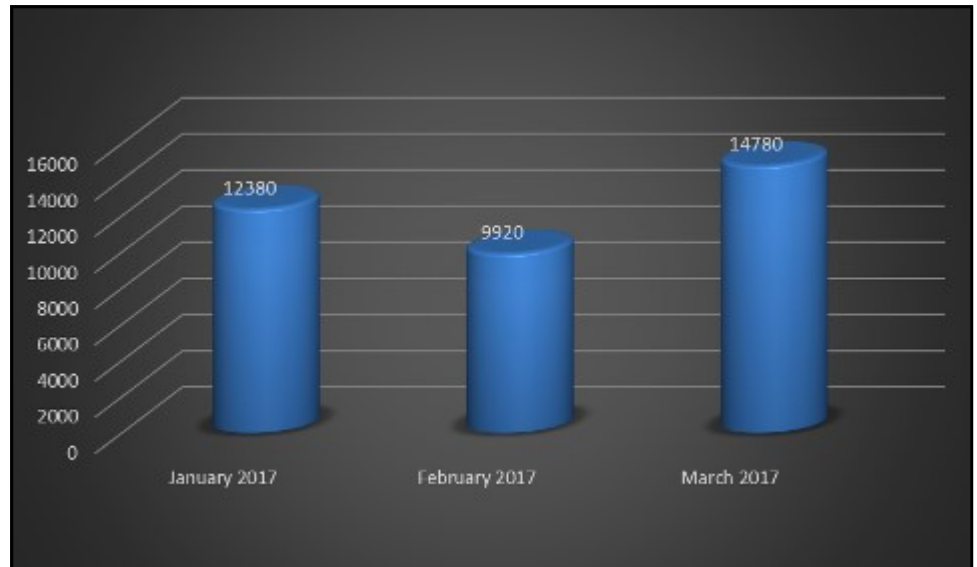


COMMUNITY ENHANCEMENT PROGRAM

The Community Enhancement Crew consists of one part-time Community Enhancement Officer and multiple work release inmates from the San Bernardino County Jail.

The Community Enhancement Crew removes illegal dumps from the desert when Code Officers cannot locate the individual(s) who dumped the items. They also assist with community enhancement events, Public Works, household hazardous waste and other functions throughout the town. The crew works on Saturday and Sunday.

14,780 pounds of trash and debris was collected in March.



HOME OCCUPATION VIOLATION

On January 11, 2017, Code Enforcement received a complaint of a Home Occupation Permit violation in the 16000 Block of Navajo. On the Officers arrival, she observed one business sign on the north side on the fence and one on the shed / office, along with several piles of wood and a huge pile of debris consisting of mulch. The Officer made contact with the business owner and advised him of the violations. The Business Owner was issued a 14 day Notice of Violation. On January 26, 2017, Officers conducted a follow up inspection at the location. On her arrival, it was determined that the business was still in violation of their Home Occupation Permit and a 10 day Notice to Abate was sent to the Business Owner. The Officer was advised by the Business Owner that he was moving to another location. The Officer worked with the Business Owner and on March 29, 2017 a final follow up was conducted and all violations had been removed.



CODE ENFORCEMENT IS ON THE WEB

Want to find out what's going on in Code Enforcement?

- How to file a complaint
- Community enhancement events
- Graffiti abatement program
- Code Enforcement's monthly report
- Foreclosure Registration Form for real estate agents

Visit us or contact us @ www.AVCode.org /
code@applevalley.org



CODE ENFORCEMENT COMPLAINTS WELCOME

Have you ever wondered why Code Enforcement hasn't addressed issues on your neighbor's property? Although Code Enforcement is proactive in searching for municipal code violations, 78 square miles is a large area to cover, and Code Enforcement Officers will not see everything. This is where you can help make Apple Valley a "Better Way of Life." If you see a violation, report it to Code Enforcement using one of the many available options.

When filing a complaint, your name, address and phone number are required. This information remains confidential and is used only for the Code Enforcement Officer to contact you for additional information or to update you on the case.

There are several methods available to file a complaint:

- Call Code Enforcement at **(760) 240-7560**
- Go to www.AppleValley.org and click on "Let us Know" at the top of every page
- Go to www.AVCode.org and click on "Let us Know"
- Use the Government Outreach app for smart phones. Search the App Store or Marketplace for "GORequest"

