

То:	Honorable Mayor and Town Co	ouncil	Date: June	13, 2017
From:	Marc Puckett, Assistant Town	Manager	Item No:	<u>8</u>
Subject:	APPEAL OF THE INTENT #00013688 ISSUED TO BRIGHT			
Location:	15757 SAINT TIMOTHY Road, A	Apple Valley,	CA 92307	
T.M. Approv	/al:	Budgeted Ite	em: 🗌 Yes	🗌 No 🖂 N/A

RECOMMENDED ACTION:

- 1. **Find** the Facts presented within the staff report for the Council hearing of June 13, 2017 and the record as a whole as discussed by the Council, support the recommendation to revoke Business License #000013688; and
- 2. **Deny** the appeal of Bright Futures Academy, LLC, and uphold the recommendation of the Town of Apple Valley.

SUMMARY:

On April 6, 2017, the Town Manager issued a notice of intent to revoke Bright Futures Academy's business license. Bright Futures Academy is operating out of a facility located at 15757 Saint Timothy Road since December, 2015. Almost immediately after opening, Bright Futures's operations began to have a significant impact on the Town's law enforcement services. In a 16-month period from December 29, 2015 through March 11, 2017, Bright Futures generated 132 Calls For Service (CFS) to the Sheriff's department. The 132 CFS ranged from audible alarms, AWOL/RAJ, gang activity, medical aids, riots, simple assaults, assaults with significant injuries, sexual batteries, thefts and unlawful sex with minors. Bright Futures has filed an appeal within the time alloted requesting a hearing before the Town Council.

BACKGROUND:

Bright Futures Academy has been operating as a school at a leased facility located 15757 Saint Timothy Road since December 2015. Their website describes the school as a "non-public school certified by the California Department of Education serving special education students..." Almost immediately after opening, Bright Futures's operations began to have a significant impact on the Town's law enforcement services. In a 16-month period from December 29, 2015 through March 11, 2017, Bright Futures generated 132 Calls For Service (CFS) to the Sheriff's department. The 132 CFS ranged from audible alarms, AWOL/RAJ, gang activity, medical aids, riots, simple assaults, assaults with significant injuries, sexual batteries, thefts and unlawful sex with minors. The 39 audible alarms were false and many were the result of unlocked doors and gates. Multiple batteries were reported and one assault resulted in a student with a broken jaw. Staff have been repeatedly assaulted and injured. In one sexual battery (student/student), the victim claimed to be sleeping and the suspect twice fondled and unzipped the victim's pants and propositioned the victim. A student aide engaged in sexual behavior with a student on the bus. Staff members have been sexually battered by students. Students have repeatedly rioted or engaged in multi-person fights. They have overturned tables, jumped from roofs and thrown cinder blocks. Frequently, incidents are reported after the fact. Even when incidents were reported timely, students involved were allowed to leave prior to deputies arriving. Many of these reports have required multiple follow-up investigations from deputies and detectives. This abnormally high call volume has resulted in a disproportionate allocation of resources which resulted in the recommendation to terminate Bright Futures' business license.

The Apple Valley Municipal Code provides that a business license may be revoked under special circumstances, as provided below:

5.02.230 Revocation

(a) <u>All licenses issued under the provisions of this Chapter shall be in compliance</u> with all applicable laws of the State of California and the United States of America. Any license granted through the provisions of this Chapter may be revoked by the Town Manager if he determines either (1) that it was fraudulently or wrongfully issued or obtained, or (2) that the information provided in the application was misleading or false in any material respect, or (3) that the business is operating in violation of any statute, ordinance or law, or (4) that the revocation is necessary to health, safety or welfare of the community, subject to the provisions of Subsection (b) below. The Apple Valley Municipal Code also provides that prior to revocation a business owner may file an appeal as provided below in section 5.02.230 (b).

(b) Prior to any revocation of license, the Town Manager shall give the license holder fifteen days notice of intent to revoke such license. Within fifteen days of such notice, the license holder may file a written request with the Town Clerk to appear before the Town Council, and when a hearing is thereafter scheduled by the Town Clerk, the license holder may appear and show cause before the Town Council why such license should not be revoked. Upon the failure of the license holder to file a written request to appear within fifteen days, or if after the hearing of the Council, the Council finds good and sufficient cause of revocation, the license shall be revoked. No refund of any license shall be made following revocation.

On April 6, 2017, the Town of Apple Valley, by certified mail, notified Bright Futures Academy of its intent to revoke Business License Number 00013688 per the Town of Apple Valley Municipal Code section 5.02.230 (a) "All licenses issued under ther provisions of this Chapter shall be in compliance with all applicable laws of the State of California and the United States of America."

On April 11, 2017, Pamela Lamberth, Chief Operating Officer for Bright Futures, filed an appeal within the time alloted requesting a hearing by the Town Council. At this time, Bright Futures Academy and/or it's representatives will have the opportunity to formally present information to the Town Council regarding this matter stating their reasoning why their business license should not be revoked.

ATTACHMENTS:

- 1. Letter from Frank Robinson, Town Manager, to Bright Futures Academy dated April 6, 2017.
- 2. Letter from Pamela Lamberth, Bright Futures, requesting an appeal dated April 11, 2017.
- 3. Letter from LaVonda Pearson, Town Clerk, notifying Bright Futures of the date of the appeal dated April 24, 2017.
- 4. Memo from Noah Green, Attorney for Bright Futures, opposing revocation.



A Better Way of Life

April 6, 2017

Bright Futures Academy, LLC 9994 Country Farm Rd Riverside, CA 92503-3518

Certified Mail No. 7014 2870 0000 3537 4333

Re: Business license No. 00013688

Located: 15757 Saint Timothy Rd.

Dear Administrator,

Please be advised that you are herewith given fifteen days notice of the Town's intent to revoke Business License No. 00013688 issued to Bright Futures Academy. LLC-Apple Valley operating from 15757 Saint Timothy Rd. in Apple Valley CA.

This action is being taken, in part, due to the following issues:

- 1. Failure to provide safe environment to students, aides, and curricular administration.
- 2. Reported incidents, ranging from simple assaults to sexual battery, including gang activity, theft and rioting.
- 3. High increase of calls to local emergency dispatch disproportionate allocation of resources to law enforcement agencies.

The Apple Valley Municipal Code provides that a business license may be revoked under special circumstances, in this instance see item (4) of 5.02.230.

5.02.230Revocation

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www.AppleValley.org

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Page 2

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(b) Prior to any revocation of license, the Town Manager shall give the license holder fifteen days notice of intent to revoke such license. Within fifteen days of such notice, the license holder may file a written request with the Town Clerk to appear before the Town Council, and when a hearing is thereafter scheduled by the Town Clerk, the license holder may appear and show cause before the Town Council why such license should not be revoked. Upon the failure of the license holder to file a written request to appear within fifteen days, or if after the hearing of the Council, the Council finds good and sufficient cause of revocation, the license shall be revoked. No refund of any license shall be made following revocation.

Be further advised that you <u>cannot conduct business in the Town of Apple Valley without a valid</u> Business License issued by the Town.

For further questions, please contact Dawn Simmons at (760) 240-7000 ext. 7707.

Sincerely. Frank Robinson, ICMA-CM Town Manager

Finance Department xc: Police Department Town Attorney File

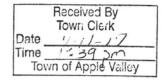


BRIGHT FUTURES

Academy

April 11, 2017

LaVonda Pearson Town Clerk Town of Apple Valley 14955 Dale Evans Parkway Apple Valley, CA 92307



RE: Business License 00013688

Dear Ms. Pearson,

In reference to the letter dated April 6, 2017, advising Bright Futures Academy with the intent to revoke the Business License No. 00013688, we respectfully would like to file an appeal. It is my understanding that this written communication will suffice to start the appeal process.

We believe, Bright Futures is part of the fabric of the community and help benefit its economy. Many of our staff live in the area and we provide jobs to our students over the summer. We have a 10-year lease on our building that infuses \$1.8 million back into the Town and we utilize local vendors for supplies, gas, insurance, repairs and short-term housing for our teachers. With this being said, we also understand that tighter controls and a different staffing pattern may be required to provide a better structured program which should eliminate the strain on the Police and Sheriff department's resources.

Bright Futures wants to be a good neighbor while also providing a vital service to the community. We implore you to keep our business license active and we have formed a plan to reduce calls to the Town's police department and provide a safe, education enriched program.

Bright Futures Academy has been serving children in the High Desert for more than 25 years. As a non-public school, we provide year-round care, special education and behavioral services to children with exceptional needs that can't be met in a public school setting. We contract with Apple Valley Unified School District and others to provide these services.

Our highly trained teachers, staff and administrators nurture children from the community who have autism, developmental disabilities, and emotional and conduct disorders. We specialize in teaching children with the most challenging behaviors, many of whom have exhausted all other educational options.

9994 County Farm Road, Riverside, CA 92503 951.785.0504



BRIGHT FUTURES

Academy

We encourage the Town Council and its representatives to speak with the Desert Mountain SELPA (Special Education Local Plan Arca) concerning our lengthy and outstanding reputation for providing services to special needs students.

Bright Futures Academy would like to work with the Town of Apple Valley and its police department to solve any outstanding issues and continue contributing to the community and its residents. We want to work with you to resolve any issues and ensure that students in the community who are most in need continue to have a place close-by where they can learn and thrive.

Please accept our request for an appeal of the Town's intent to revoke our Business License. You may contact me directly at my direct phone # 951-373-3795 or email at <u>p.lamberth@brightfuturesnps.com</u>.

Respectfully

Pamela Sanderth

Pamela Lamberth Chief Operating Officer

> 9994 County Farm Road, Receivide, CA 92503 951,785,6501



A Better Way of Life

April 24, 2017

Pamela Lamberth Chief Operating Officer Bright Futures Academy, LLC Riverside, CA 92503-3518

RE: Business License No. 00013688

Located at: 15757 Saint Timothy Rd.

Dear Ms. Lamberth.

On April 11, 2017, you presented a letter to the Town of Apple Valley in response to the Town's initiation of the revocation process for Business License number 00013688 issued to Bright Futures Academy, LLC. The Apple Valley Municipal Code Section 5.02.230(b) allows the license holder fifteen (15) days to file a written request with the Town Clerk to appear before the Town Council and show cause as to why such license should not be revoked. Your letter satisfies that requirement.

Your hearing before the Town Council has been scheduled for Tuesday. June 13, 2017 at 6:30 p.m. in the Town Council Chambers located at 14955 Dale Evans Parkway, Apple Valley, CA. If after the hearing, the Town Council finds good and sufficient cause to support revocation, or if you choose not to attend the hearing as scheduled, your license shall be revoked.

If you have any questions or concerns regarding this action, please contact the undersigned at (760) 240-7000, ext. 7800.

Sincerely,

TOWN OF APPLE VALLEY OFFICE OF THE TOWN CLERK

La Vonda M. Pearson

Town Clerk

Sent Registered Mail

www.AppleValley.org

14955 Dale Evans Parkway * Apple Valley, California 92307 * 760.240.7000

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2	LEE GREEN & STEWART Noah Green, Esq. (State Bar No. 218643)	
3	301 E. Colorado Boulevard, Suite 705 Pasadena, CA 91101	
4	(626) 395-7686	
5	noah@lgsattorneys.com	
6	Attorneys for License Holder, Bright Futures A	cademy, LLC
7	REFORE THE TOWN COUNCIL OF THE	TOWN OF APPLE VALLEY, CALIFORNIA
8	BEFORE THE FOWN COUNCIL OF THE	TO WE OF ALLE FALLE I, CALIFORNIA
9		L Linner No. 0012600
10	In re BRIGHT FUTURES ACADEMY, LLC, license holder	License No. 0013688
11 12		AMENDED MEMORANDUM OF BRIGHT FUTURES ACADEMY, LLC, DEMONSTRATING GOOD CAUSE AS
12		TO WHY ITS BUSINESS LICENSE SHOULD NOT BE REVOKED
14		DATE: June 13, 2017 TIME: 6:30 p.m.
15		
16		
17	TO THE HONORABLE TOWN COUN	ICIL OF THE TOWN OF APPLE VALLEY,
18	CALIFORNIA:	
20	Bright Futures Academy, LLC ("BFA"),	, who is the holder of Business License Number
21	00013688 ("License"), hereby submits the follow	wing Memorandum demonstrating good cause as
22	to why its License should not be revoked. As de	etailed below, BFA comes before the Town to
23	openly address the security issues related to its A	
24	discuss the nature of the problem, the steps it has	
25	throughout the community if BFA's license is re	evoked and the school is forced to shut down.
27	BFA would also like to go on record as being rea	ady, willing and able to adopt other
28	recommendations from the Town or other agenc	ies and stakeholders as to how it might address
		1
	MEMO OPPOSIN	IG REVOCATION
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these issues. 1 2 I. 3 BACKGROUND INFORMATION REGARDING BRIGHT FUTURES ACADEMY 4 In 2006, Universal Health Services, Inc. purchased nonpublic schools and youth 5 residential treatment centers across the United States from Keystone Corporation. Prior to this 6 acquisition the California nonpublic schools and residential treatment centers were owned by 7 several corporations beginning in 1989. In June 2012, Betti Colucci, Pamela Lamberth, and 8 9 Jeffrey LeComte purchased from Universal Health Services four schools and started Bright 10 Futures Academy. The schools were located in 1) Rancho Cucamonga; 2) Riverside; 11 3) Twentynine Palms; and 4) Victorville. They have been successfully operating the schools 12 ever since 13 Betti Colucci served as Universal's Regional Vice President and oversaw the operation of 14 15 nineteen nonpublic schools across the region from 2006-2012. Pamela Lamberth served as 16 Universal's Director of Human Resources with Colucci from 2007-2012. Jeffrey LeComte 17 served as a teacher and eventually became the principal of the Victorville school from 2001-18 2012. 19 In February 2016, BFA moved the Victorville campus to its current location at 15757 20 21 Saint Timothy Road in Apple Valley where it rents space from St. Timothy's Episcopal Church 22 at the site of the church's old school. 23 The Apple Valley ("AV") campus employs 30 residents and has 58 students in grades K-24 22.2 Approximately 50% of the students at the AV campus are residents of the Town of Apple 25 26 Valley. 27 28 ² Grade "22" refers to post-High School education. 2 MEMO OPPOSING REVOCATION

BFA operates an Intensive Instructional Support Program ("IISP") at the AV campus, 1 which comprises about 20% of the student body. This program's mission is the education of 2 emotionally disturbed and other at-risk students. The remainder of the student body is comprised 3 4 of 40% students with autism and 40% students with emotional disturbance.

The staff at BFA is well-aware of the fact that they are dealing with emotionally 6 disturbed students in the IISP program. The staff knows that there is always a risk of injury 7 when dealing with these students, but they knowingly assume that risk and are specially trained 8 9 to cope with it. These educators are amongst the most devoted and selfless and in their field. 10

II.

SPIKE IN CALLS TO SHERIFF'S DEPARTMENT

From approximately October 2015 through March 2017, BFA employed a Security 13 Officer at its Victorville and AV campus. That security officer is responsible for handling all 14 15 safety issues and the school's "first responder" in emergency cases.

Realizing that additional safety personnel were required at the AV campus, BFA 17 contacted the Apple Valley Unified School District ("AVUSD") approximately one year ago to 18 inquire about hiring AVUSD police officers or AV Town police officers to serve at the AV 19 campus. In June 2016 AVUSD declined stating they did not have jurisdiction and directed BFA 20 21 to the San Bernardino County Sheriff's Office. After receiving the letter terminating the 22 business license for the Apple Valley campus the BFA owners requested a formal meeting with 23 Deputy Chief Lana Tomlin and Captain Frank Bell to discuss their safety concerns with the 24 school. BFA again addressed the interest in contracting with them for a certified school police 25 officer. Sheriff's Office, by and through Captain Frank Bell, advised BFA that the cost of 26 27 stationing a full-time sheriff in a patrol car at the AV campus would be \$204,000 per year. However, Bell indicated that the Sheriff could not contract for these services directly with BFA, 3 MEMO OPPOSING REVOCATION

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and that the contract would have to be negotiated and paid for through the Town of Apple Valley
 ("the Town") and the County of San Bernardino. BFA was unable to make arrangements with
 the Town or County for the additional personnel from the Sheriff's Department and hired two
 Security Officers as school employees for the 2016 school year.

Over the next 13 months, i.e., from February 2016 to March 2017, BFA's security officer at the AV campus made approximately 104 calls to the Apple Valley Sheriff's station. This point must be underscored: <u>All of these calls to the Sheriff were made by BFA itself</u>. None of the calls were made by parents, students, or even neighbors.

III.

INVESTIGATION REGARDING THE SPIKE IN CALLS TO THE SHERIFF

A closer examination of what appears to be a concerning number of calls reveals that the vast majority were either false alarms, or incidents that BFA is legally required to report to law enforcement as mandatory reporters. In particular, of the 132 calls, only 30 were serious enough for the Sheriff's office to generate reports. The other 102 calls were therefore relatively insignificant and did not merit the generation of a formal report by the Sheriff's Department. See Exhibit 1.

Of the 30 calls that led to reporting by the Sheriff, all consisted entirely of fights between
 students or injuries suffered by staff that were caused by students. These calls led to a total of
 eight (8) arrests.

Captain Bell of the AV Sheriff's station – with some justification - felt that this call
 volume was a burden on his department and a drain on public resources. In or about March
 2017, Captain Bell reported the problem to the Town and asked that the Town consider revoking
 BFA's License. Based on Captain Bell's report, the Town notified BFA on April 6, 2017 that it
 intended to revoke its License within 15 days under Apple Valley Municipal Code

MEMO OPPOSING REVOCATION

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\$5.02.230(a)(4), in that it found that License revocation was necessary to protect the "health,
safety or welfare of the community." See Exhibit 2. On April 11, 2017, BFA duly filed an
appeal of the Town's decision and asked for an open hearing on the matter before the Town
Council. See Exhibit 3.

Captain Bell also took it upon himself to notify the California Department of Education 6 ("CDE"). CDE temporarily suspended BFA's certification at Apple Valley pending its review, 7 effectively preventing BFA from enrolling new students until the review is concluded in 8 9 December 2017. Captain Bell also notified the media, providing call logs that served as the basis 10 for several articles in local outlets and, ultimately, one Los Angeles television station that cast 11 the school in a negative light. In addition, Captain Bell called BFA's funding source and 12 provided information about the calls in what appears to be an attempt to disrupt the school's 13 financing. Needless to say, these actions have put an additional strain on BFA's resources in the 14 15 form of diminished enrollment and financial risk.

IV.

REMEDIAL MEASURES ALREADY UNDERTAKEN BY BRIGHT FUTURES

BFA strongly believes in good corporate citizenship and recognizes that it must do its
 part to address the issues raised by the Sheriff regarding safety at the AV campus. As a result, it
 has already undertaken substantial efforts to remediate the problem, as outlined below.

1. <u>Re-Training BFA Security Personnel</u>

First and foremost, the BFA has reviewed its security officer's training and realized that he was making many unnecessary calls to the Sheriff. That officer's employment with BFA ended in May 2017.

> 5 MEMO OPPOSING REVOCATION

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2. <u>Removal of Problem Students</u>

I BFA's internal investigation revealed that virtually all of the aggressive acts that 2 3 prompted the spike in calls to the Sheriff were caused by seven (7) students. Those students 4 have now been removed from the AV campus and are no longer BFA students. 5 3. **Tightening Admission Standards** 6 BFA has put in place additional safeguards to make sure that students with similar 7 behavioral profiles are not admitted to AV and its other campuses, but are referred elsewhere for 8 9 placement. This further reduces the likelihood of future calls for outside assistance. 10 4. Hiring of Additional Security Officers 11 BFA has now contracted and hired two additional full-time security officers from the 12 Blue Nite Protection Agency for its AV campus at a cost of \$147,000 per year. These additional 13 officers are providing the extra staffing believed to be necessary to fully address the security 14 15 needs of the AV campus. 16 5. Repair of Alarm System 17 The automated alarm system that was sending false alarms to the Sheriff has now been 18 repaired and appears to be no longer triggering unnecessary calls. 19 20 V. 21 ANTICIPATED IMPACT ON COMMUNITY CAUSED BY LICENSE REVOCATION 22 If BFA's Business License is revoked, a cascade of negative effects will ripple not only 23 through the company itself, but throughout the community as a whole. 24 First and foremost, the 58 students currently receiving their education at the AV campus 25 26 will have to be transported out of the area and "down the hill" to Riverside, Rancho Cucamonga, 27 and other areas far from their homes. This is because BFA is the only institution in the High 28 Desert that provides educational services to special needs students. 6 MEMO OPPOSING REVOCATION

1	As for the 30 employees of BFA at the AV campus, some will be transferred to other
2	campuses, but many will lose their jobs. In addition, St. Timothy's will lose its tenant and its
3	school campus will be left vacant indefinitely. In total, the economic impact to the local
4	economy is estimated at \$2.4 million.
5	VI.
6	CONCLUSION
8	In light of the foregoing, BFA respectfully requests that the Town reinstate BFA's
9	
10	License. In the alternative, BFA asks that the License be temporarily reinstated pending a
11	further investigation by the Town and other agencies regarding BFA's efforts to remediate the
12	issues related to security at the BFA's AV campus, and continue to the hearing of this matter 90
13	to 180 days.
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15	Dated: June 8, 2017 By:
16	NOAH GREEN
17	Attorney for Bright Futures Academy, LLC
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	7 MEMO OPPOSING REVOCATION
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Exhibit 1

1.14 SAN BERNARDINO OUNT JOHN MCMAHON, SHERIFF-CORONER May 3, 2017 Bright Futures Academy Attn: Roy Monge Via E-mail Only: r.monge@brightfuturesnps.com Re: Public Records Act request - Calls for Service Dear Mr. Monge: The San Bernardino County Sheriff's Department ("Department") has concluded its review of the Public Records Act request, wherein you seek: "All CAD print outs, for all calls for service at the Bright Futures Academy from August 2016 to present date; to include nature of call, who requested the call, and what was the final disposition of each call." The Department has located four (4) pages that may be responsive to your request. Duplication costs have been waived. Any other records associated with this request, if they exist, constitute confidential investigative records complied for law enforcement purposes. Government Code section 6254(f) exempts from public records act disclosure "any investigatory...files compiled by any...local agency for...law enforcement purposes." These records are exempt from disclosure, whether or not the prospect of enforcement proceedings is concrete and definite (Haynle v. Superior Court (2001) 26 Cal. 4th 1061,1069; Black Panther Party v. Kehoe (1974) 42 Cal.App.3d 645,654; Younger v. Berkeley City Council (1st Dist. 1975) 45 Cal.App.3d 825,833; American Civil Liberties Union Foundation v. Deukmejian (1982) 32 Cal.3d 440), and remain protected from disclosure, even after an investigation has concluded. (Williams v. Superior Court (1993) 5 Cal.4th 337,355-362.) Additionally, the release of such records could violate the privacy rights of involved police officers, witnesses, victims, and other persons named and/or depicted therein. These privacy rights are protected by the California Constitution, and are a fundamental interest recognized by the Public Records Act. (Cal. Const., Art I, Section I; Gov. Code §§ 6254, Subds. (c) & (k), and 6255.) Finally, Information gathered by a government agency under the assurance of confidentiality are exempt from disclosure pursuant to Government Code section 6254(k), to the extent that they may contain privileged information as defined in Evidence Code section 1040. If you have any questions or concerns, or would like to discuss this matter further, please contact me. Sincerely, Jak MILES A. KOWALSKI General Legal Counsel San Bernardino County Sheriff's Department MAK/ct Encl.(4 pgs.) SAN BERNARDINO COUNTY SHERIFF'S DEPARTMENT 655 East Third Street + San Bernardino, California 92415-0061 Post Office Box 569 · San Bernardino, California 92402-0569

SAN BERNARDINO COUNTY SHERIFF-CORONER'S DEPARTMENT TODA

SHE	RIFF'S CALL	HISTORY	APPLE VALLEY POLICE / S 15757 St. Timothy Road, A	HERIFF STATI	
Date & Time Inital Cal Fina		12/2011	The second s	opie valley, CA	
Call Type: 911 FOLLOW/UP	I Cal Call Description	Location	Apt Disposition		
11/04/16 01:52:22PM 911FU 911F 12/02/16 02:26:54PM 911FU 911F 02/19/17 09:24:26PM 911FU 911F 02/23/17 02:31:16AM 911FU 911F	U 911 FOLLOW UP U 911 FOLLOW UP	15757 ST TIMOTHY RD,APP 15757 ST TIMOTHY RD,APP 15757 ST TIMOTHY RD, APP	Apt Disposition Necessary action take Cancel Cancel	AP163370107	
02/28/17 06:23:43PM 911FU 911FU 03/01/17 02:21:27PM 911FU 911FU 03/02/17 09:24:30AM 911FU 911FU 03/02/17 11:27:32AM 911FU 911FU 911 FOLLOW UP Total: 8	U 911 FOLLOW UP U 911 FOLLOW UP U 911 FOLLOW UP	15757 ST TIMOTHY RD, APP 15757 ST TIMOTHY RD, APP 15757 ST TIMOTHY RD, APP 15757 ST TIMOTHY RD, APP 15757 ST TIMOTHY RD, APP	Cancel False Alarm Cancel Cancel Cancel	AP170500129 AP170540013 AP170590121 AP170600116 AP170610056	
Call Type: ABSENT W/O LEAVE				AP170610081	
09/14/16 01:25:40PM AWOL AWOL 02/10/17 10:34:55AM AWOL AWOL 02/27/17 10:21:48AM AWOL AWOL ABSENT W/O LEAVE Total: 3	ABSENT W/O LEAVE	15757 ST TIMOTHY RD, APP 15757 ST TIMOTHY RD, APP 15757 ST TIMOTHY RD, APP	Cancel Cancel Cancel	AP162580076 AP170410045 AP170580049	· · · · · · · · · · · · · · · · · · ·
Call Type: ASSAULT J/O 10/25/16 07:35:51AM 242R 242 10/25/16 10:17:03AM 242 242 11/02/16 11:45:25AM FU 242 ASSAULT J/O Total: 3	ASSAULT J/O ASSAULT J/O ASSAULT J/O	15757 ST TIMOTHY RD,APP 15757 ST TIMOTHY RD,APP 15757 ST TIMOTHY RD,APP	Report to follow Report to follow Report to follow	AP162990022 AP162990037 AP163070061	APR1606594 APR1606599
Call Type: ASSAULT RPT 09/02/16 03:13:19PM 242 242 11/02/18 11:41:07AM 242 242 01/11/17 12:10:39PM 242 242 01/11/17 11:34:59AM 242 242 ASSAULT RPT Total: 4	ASSAULT RPT ASSAULT RPT ASSAULT RPT ASSAULT RPT	15757 ST TIMOTHY RD, APP 15757 ST TIMOTHY RD, APP 15757 ST TIMOTHY RD, APP 15757 ST TIMOTHY RD, APP	Necessary action taken Gorie on Arrival Necessary action taken	AP162460123 AP163070060 AP170110061	APR1606772
Call Type: ASSAULT W/S INJS 11/14/16 03:02:39PM 242 243D 01/24/17 10:41:35AM 242R 243D ASSAULT W/S INJS Total: 2 Call Type: ASSAULT W/WEAPON	ASSAULT W/S INJS ASSAULT W/S INJS	15757 ST TIMOTHY RD, APP 15757 ST TIMOTHY RD, APP	Arrest Report to follow	AP163190107	APR1607050 APR1700469
ASSAULT W/WEAPON Total: 1	ASSAULT W/WEAPON	15757 ST TIMOTHY RD,APP	Arrest		APR1605722
Call Type: ASSIST OTHR DEPT 10/17/16 02:33:40PM AOD AOD ASSIST OTHR DEPT Total: 1	ASSIST OTHR DEPT	15757 ST TIMOTHY RD,APP		AP162910066	
Call Type: AUDIBLE ALARM 08/16/16 04:09:34PM 459A 459A 0/15/16 01:45:00AM 459A 459A	AUDIBLE ALARM 1 AUDIBLE ALARM 1	5757 ST TIMOTHY RD,APP 5757 ST TIMOTHY RD,APP	Cancel /	NP162290108	
Propared By: M. Kélly, CA Supv Public Use	· · ·	Pr 1 of 4	raise Alarm A	P162890008 Thursday,	April 2017

Council Meeting Date: 06/13/2017

Can type: AUDIBLEALARM	I Cal Call Description	nLocation	Apt	Disposition	Inclutered	
10/16/16 05:17:39AM 459A 459A			/563	Disposition	Incident #	Report
10/17/16 12:57:38AM 459A 459A				False Alarm		
10/18/16 02:52:37AM 459A 459A	TODIDLE ALARIVI			Cancel	AP162900024	
10/21/16 01:05:46AM 459A 459A		15757 ST TIMOTHY RD APP			AP162910003	
10/21/16 04:37:29PM 459A 459A		15757 ST TIMOTHY RD APP		Cancel	AP162920004	
	TO STOLL ALANIN	15757 ST TIMOTHY RD APP		Necessary action ta	ken AP162950004	
		15757 ST TIMOTHY RD, APP		Cancel	AP162950138	
10/20/10 04.40 10011	TO DIDLE ALARIN	15757 ST TIMOTHY RD, APP		False Alarm	AP163010006	
	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		Necessary action tal	ken AP163020007	
11/10/10 01 00 11000	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		raise Alarm	AP163020117	
11/12/16 01:06:14AM 459A 459A	AUDIBLE ALARM	15757 ST TIMOTHY RD,APP		Necessary action tak	en AP163030000	
11/15/16 01:07:34AM 459A 459A	AUDIBLE ALARM	15757 OT THIOTHY RD, APP		Necessary action tak	en AD162170044	
11/24/16 08:28:18PM 459A 459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		Cancel		
12/08/16 01:05:10AM 459A 450A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		False Alarm	AP163200002	
12/09/16 01:04:53AM 459A 459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		Necessary action tak	AP163290139	
12/10/16 01:11:06AM 459A 450A	AUDIBLE ALARM	15757 ST TIMOTHY RD APP		Cancel		
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02/28/17 09:29:14PM 459A 459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		False Alarm	AP170520149	
03/04/17 06:26:16AM 459A 459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		False Alarm	AP170590143	
03/11/17 01:48:27PM 459A 459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		Cancel	AP170630029	
03/15/17 01:11:46AM 459A 459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		Cancel		
03/17/17 09:29:23PM 459A 459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		False Alarm	AP170700079	
03/18/17 02:16:14PM 459A 459A		15757 ST TIMOTHY RD, APP		False Alarm	AP170740013	
AUDIBLE ALARM Total: 28	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		False Alarm	AP170760176	
Call Type: COMMERCI BURG IO				raise Alarm	AP170770108	
02/19/17 09:21:59AM 459CR 459C	COMMERCI BURG	JO 15757 ST TIMOTHY RD, APP				
COMMERCL BURG JO Total: 1		CONST ST INVOLHY RD, APP		Report to follow	AP170500040	APR170100
Call Type: CPS FOLLOW UP						14 1(170100.
10/11/16 12:08:44PM CPSFU CPSFU	CPS FOLLOW UP	15757 ST TIMOTHY RD, APP				
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all Type: CRUELTY TO CHILD					102000005	APR160635
2/09/17 11:06:59AM 273A 273A	CRUELTY TO CHILD	15757 ST TIMOTHY RD, APP				
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all Type: DISTURBANCE				,	71 170400054	
3/28/17 10:32:40AM MISPER 415	DISTURBANCE	15757 67 70407000				
ISTURBANCE Total: 1		15757 ST TIMOTHY RD, APP		Necessary action taken	AP170870043	
all Type: DISTURBNCE JUVIE						
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3/24/17 11:08:33AM 415J 415J	DISTURBNCE JUVIE	16757 ST TIMOTHY RD, APP		Vecessary action taken	AD162540074	
ISTURBNCE JUVIE Total: 2	EIGI GILBIAGE 3DAIE	15757 ST TIMOTHY RD, APP		Vecessary action taken	AP102010071	
all Type: FOLLOW HP				action action taken	APT70830056	
2/30/16 08:45:54AM FU FU	FOLLOW UP	4 5 3 4 5 4 5 4 5 4 5 4 5 4 5 4 5 4 5 4				
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Contraction of the state of the other		P# 2 of 4		upprentental	AP162740040	
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Council Meeting Date: 06/13/2017

Gail Type. FOLLOW IID	al Cal Call Description	Location	Apt Disp	osition		
10/05/16 01:37:57PM FU FU 11/02/16 03:06:12PM FU FU 11/18/16 12:08:58PM FU FU 11/18/16 12:08:58PM FU FU 11/26/16 01:11:32PM FU FU 02/01/17 11:59:26AM FU FU 02/24/17 08:17:48AM FU FU FOLLOW UP Total: 7	FOLLOW UP FOLLOW UP FOLLOW UP FOLLOW UP FOLLOW UP FOLLOW UP	15757 ST TIMOTHY RD,APP 15757 ST TIMOTHY RD,APP 15757 ST TIMOTHY RD,APP 15757 ST TIMOTHY RD,APP 15757 ST TIMOTHY RD, APP 15757 ST TIMOTHY RD, APP	Nece: Repoi Neces Supple Supple	ssary action taken t to follow ssary action taken emental emental emental	AP163070092 AP163230073 AP163310085 AP170320076	Report #
Call Type: INDECENT EXPOSUR				inontal	AP170550041	
INDECENT EXPOSUR Total: 1 Call Type: INFORMATION CALL	INDECENT EXPOSI	UR 15757 ST TIMOTHY RD, APP	Report	to follow	AP163430070	APR1607508
08/13/16 05:32:38PM INFO INFO 09/22/16 04:19:56PM INFO INFO 10/03/16 11:19:32AM INFO INFO 10/31/16 11:21:38AM INFO INFO 01/24/17 09:50:34AM INFO INFO 02/03/17 02:18:44PM INFO INFO 03/09/17 07:19:18PM INFO INFO INFORMATION CALL Total: 7 Call Type: MISC ALARM	INFORMATION CAL INFORMATION CAL INFORMATION CAL INFORMATION CAL INFORMATION CAL	L 15757 ST TIMOTHY RD, APP L 15757 ST TIMOTHY RD, APP	Necess Necess Other A Necess Necess	eary action taken ary action taken ary action taken gency Assist ary action taken ary action taken ary action taken	AP162660123 AP162770050 AP163050068 AP170240064 AP170340004	
10/28/16 04:22:07PM ALARM ALARM MISC ALARM Total: 1 Call Type: MISC INCIDENT	M MISC ALARM	15757 ST TIMOTHY RD, APP	Necessa	ary action taken	AP163020120	
09/28/16 01:49:51PM 243.4 INC 12/13/16 09:09:02AM 417 INC 12/15/16 05:59:46PM INC INC 12/20/16 11:27:03AM 242 INC 02/08/17 07:31:01PM INC INC 03/06/17 12:11:54PM 626 INC MISC INCIDENT Total: 6 Call Type: MISPER 100	MISC INCIDENT MISC INCIDENT MISC INCIDENT MISC INCIDENT MISC INCIDENT MISC INCIDENT	15757 ST TIMOTHY RD, APP 15757 ST TIMOTHY RD, APP BRIGHT FUTURES ACADEMY 15757 ST TIMOTHY RD, APP 15757 ST TIMOTHY RD, APP 15757 ST TIMOTHY RD, APP	Report to	o follow A ry action taken A o follow A ry action taken A	AD163550022	APR1606049 APR1607616 APR1607762 APR1701282
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Call Type: RAJ REPORT 02/24/17 09:49:51AM AREACK RAJ RAJ REPORT Total: 1 Call Type: SCHOOL CRIME RPT	RAJ REPORT	15757 ST TIMOTHY RD, APP	Report to f	ollow AF	P170550056	APR1701113
D9/29/16 01:08:29PM 626 626 SCHOOL CRIME RPT Total: 1 Call Type: SCHOOL VISIT	SCHOOL CRIME RPT	15757 ST TIMOTHY RD, APP	Necessary	action taken AP		
08/24/16 02:39:24PM SV SV Propared By: M. Kelly, CA Supv Public Use	SCHOOL VISIT	15757 ST TIMOTHY RD,APP	Arrest	PO	162370224 Thursday, /	prild 2017
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Council Meeting Date: 06/13/2017

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Call Type: SCHOOL VISIT	Cal Call Description	Location	Apt	Disposition	Incident #	Dener
09/07/16 09:41:43AM SV SV 10/05/16 11:32:04AM SV SV	SCHOOL VISIT	15757 ST TIMOTHY RD, APP 15757 ST TIMOTHY RD, APP		Necessary action take	PD162510000	Report #
10/14/16 10:44:23AM SV SV	SCHOOL VISIT	15757 ST TIMOTHY RD,APP		Necessary action take	PO162700077	
10/18/16 10:05:11AM SV SV	SCHOOL VISIT	15757 ST TIMOTHY RD,APP		Necessary action take	PO162880042	
10/25/16 10:43:19AM SV SV	SCHOOL VISIT	15757 ST TIMOTHY RD, APP		Necessary action take	PO162020017	
12/08/16 01:45:30PM SV SV 01/09/17 03:30:25PM SV SV	SCHOOL VISIT	15757 ST TIMOTHY RD, APP		Necessary action take	n PO162000052	
	SCHOOL VISIT	15757 ST TIMOTHY RD, APP		Necessary action take	n PO163430109	
	SCHOOL VISIT	15757 ST TIMOTHY RD, APP		Arrest	P0170000102	
00/00/12 12 21 22	SCHOOL VISIT	15757 ST TIMOTHY RD, APP		Necessary action take	n PO170100068	
SCHOOL VISIT Total: 11	SCHOOL VISIT	15757 ST TIMOTHY RD, APP		Necessary action take	PO170800056	
Call Type: Security Check				Necessary action taker	PO170820068	
03/27/17 06:49:09PM SECCK SECCI	C Security Check	15757 ST TIMOTHY RD, APP				
Security Check Total: 1		10/0/ 31 HMOTHY RD, APP		Necessary action taker	AP170860122	
Call Type: SEXUAL BATTERY 09/29/16 01:14:38PM 243.4 243.4	05200					
SEXUAL BATTERY Total: 1	SEXUAL BATTERY	15757 ST TIMOTHY RD, APP		Arrest	40400700000	
Call Type: SEXUAL BATTRY PD					AP162730080	APR160607
09/13/16 09:53:28AM INC 2434	SEXUAL BATTRY RP	15757 ST TIMOTHY RD APP				
SEXUAL BATTRY RP Total: 1		19797 ST TIMOTHY RD, APP		Report to follow	AP162570033	APR160569
Call Type: SUBJECT DISTURB						
10/05/16 10:50:31AM 415S 415S 03/27/17 04:17:12PM 415S 415S	SUBJECT DISTURB	15757 ST TIMOTHY RD, APP				
	SUBJECT DISTURB	15757 ST TIMOTHY RD, APP		Service Rendered	AP162790067	
Call Type: SUSPECT CONTACT			,	Vecessary action taken	AP170860100	
1/10/16 11:29:21AM SUSCON SUSCO				······		
11/10/16 11:29:21AM SUSCON SUSCO SUSPECT CONTACT Total: 1	N SUSPECT CONTACT	15757 ST TIMOTHY RD, APP	A	rrest	AD100460000	
Call Type: TERR THREATS RPT					AP163150063	
2/15/17 10:19:28AM 422 422	TERR THREATS RPT	15757 ST TIMOTHY RD, APP				
2/23/17 02:00:13PM 422 422 ERR THREATS RPT Total: 2	TERR THREATS RPT	15757 ST TIMOTHY RD, APP	N	ecessary action taken	AP170460037	
		APP	N	ecessary action taken	AP170540082	
all Type: TERRORST THREATS 2/15/16 09:35:17AM 415S 422	TERROR					
2/15/17 11:31:47AM 415 422	TERRORST THREATS	15757 ST TIMOTHY RD, APP	A	rest	AD100500050	
ERRORST THREATS Total: 2	I CROKST THREATS	15757 ST TIMOTHY RD, APP				APR1607659
all Type: WELFARE CHECK						APR1700905
223/17 05:35:36PM WELCK WELCK	WELFARE CHECK	15757 ST TIMOTHY RD, APP				
ELFARE CHECK Total: 1		COLOR OF HIMOTHICKD, APP	Ne	cessary action taken	AP170540116	
Total Calls For Service: 104						
Total Deputy Reports: 19						
13	J					
epared By: M. Kelly, OA Supy, - Public Use	· · ·					
Ę		4 014			Thursday, A	pr#= 2017
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Council Meeting Date: 06/13/2017

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Council Meeting Date: 06/13/2017

Exhibit 2

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Town of Apple Valley

A Better Way of Life

April 6, 2017

Bright Futures Academy, LLC 9994 Country Farm Rd Riverside, CA 92503-3518

Certified Mail No. 7014 2870 0000 3537 4333 -----

Re: Business license No. 00013688

Located: 15757 Saint Timothy Rd.

Dear Administrator,

Please be advised that you are herewith given fifteen days notice of the Town's intent to revoke Business License No. 00013688 issued to Bright Futures Academy. LLC-Apple Valley operating from 15757 Saint Timothy Rd. in Apple Valley CA.

This action is being taken, in part, due to the following issues:

- 1. Failure to provide safe environment to students, aides, and curricular administration.
- 2. Reported incidents, ranging from simple assaults to sexual battery, including gang activity, theft and rioting.
- 3. High increase of calls to local emergency dispatch disproportionate allocation of resources to law enforcement agencies.

The Apple Valley Municipal Code provides that a business license may be revoked under special circumstances, in this instance see item (4) of 5.02.230.

5.02.230 Revocation

(a) All licenses issued under the provisions of this Chapter shall be in compliance with all applicable laws of the State of California and the United States of America. Any license granted through the provisions of this Chapter may be revoked by the Town Manager if he determines either (1) that it was fraudulently or wrongfully issued or obtained, or (2) that the information provided in the application was misleading or false in any material respect, or (3) that the business is operating in violation of any statute, ordinance or law, or (4) that the revocation is necessary to health, safety or welfare of the community, subject to the provisions of Subsection (b) below,

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Page 2

The Apple Valley Municipal Code also provides that prior to revocation a business owner may file an appeal as provided below in 5.02.230 (b).

(b) Prior to any revocation of license, the Town Manager shall give the license holder fifteen days notice of intent to revoke such license. Within fifteen days of such notice, the license holder may file a written request with the Town Clerk to appear before the Town Council, and when a hearing is thereafter scheduled by the Town Clerk, the license holder may appear and show cause before the Town Council why such license should not be revoked. Upon the failure of the license holder to file a written request to appear within fifteen days, or if after the hearing of the Council, the Council finds good and sufficient cause of revocation, the license shall be revoked. No refund of any license shall be made following revocation.

Be further advised that you <u>cannot conduct business in the Town of Apple Valley without a valid</u> Business License issued by the Town.

For further questions, please contact Dawn Simmons at (760) 240-7000 ext. 7707.

Sincerely, Frank Robinson, ICMA-CM Town Manager

xc: Finance Department Police Department Town Attorney File

Exhibit 3

- 1



BRIGHT FUTURES

Academy

April 11, 2017

LaVonda Pearson Town Clerk Town of Apple Valley 14955 Dale Evans Parkway Apple Valley, CA 92307

RE: Business License 00013688

Dear Ms. Pearson,

In reference to the letter dated April 6, 2017, advising Bright Futures Academy with the intent to revoke the Business License No. 00013688, we respectfully would like to file an appeal. It is my understanding that this written communication will suffice to start the appeal process.

We believe, Bright Futures is part of the fabric of the community and help benefit its economy. Many of our staff live in the area and we provide jobs to our students over the summer. We have a 10-year lease on our building that infuses \$1.8 million back into the Town and we utilize local vendors for supplies, gas, insurance, repairs and short-term housing for our teachers. With this being said, we also understand that tighter controls and a different staffing pattern may be required to provide a better structured program which should eliminate the strain on the Police and Sheriff department's resources.

Bright Futures wants to be a good neighbor while also providing a vital service to the community. We implore you to keep our business license active and we have formed a plan to reduce calls to the Town's police department and provide a safe, education enriched program.

Bright Futures Academy has been serving children in the High Desert for more than 25 years. As a non-public school, we provide year-round care, special education and behavioral services to children with exceptional needs that can't be met in a public school setting. We contract with Apple Valley Unified School District and others to provide these services.

Our highly trained teachers, staff and administrators nurture children from the community who have autism, developmental disabilities, and emotional and conduct disorders. We specialize in teaching children with the most challenging behaviors, many of whom have exhausted all other educational options.

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9994 County Farm Road, Riverside, CA 92503 951.785.0504



BRIGHT FUTURES

Academy

We encourage the Town Council and its representatives to speak with the Desert Mountain SELPA (Special Education Local Plan Area) concerning our lengthy and outstanding reputation for providing services to special needs students.

Bright Futures Academy would like to work with the Town of Apple Valley and its police department to solve any outstanding issues and continue contributing to the community and its residents. We want to work with you to resolve any issues and ensure that students in the community who are most in need continue to have a place close-by where they can learn and thrive.

Please accept our request for an appeal of the Town's intent to revoke our Business License. You may contact me directly at my direct phone # 951-373-3795 or email at <u>plamberth@brightfuturesnps.com</u>.

Respectfully

Jamela Samberth

Pamela Lamberth Chief Operating Officer

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9994 County Farm Road, Riverside, CA 92503 951,785.0504

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