



# Town of Apple Valley

## CODE ENFORCEMENT



### “Talking Trash”

### May 2017

### NEIGHBORHOOD CLEAN-UP



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### Top “5” Code Violations in May

- Licenses
- Illegal Dumping
- Graffiti
- Trash & Debris
- Overgrown Vegetation

Code Enforcement conducted a Neighborhood Clean-Up at Central Rd. & Esaws on Saturday May 13, 2017, between the hours of 9:00am and 3:00pm. During that time, 76 citizens participated in the event bringing a total of 27 tons of trash & debris and 1 ton of recyclables. Sixteen containers were utilized from Burrtec to collect the trash & debris and recyclables. Prior to the event, staff walked a designated area notifying residents of the upcoming clean up by handing out flyers. This program allows residents to remove potential blight issues voluntarily. This program is funded by a grant from Cal Recycle

# PROACTIVE AND REACTIVE CASES

218 Proactive Cases Were Opened by Officers

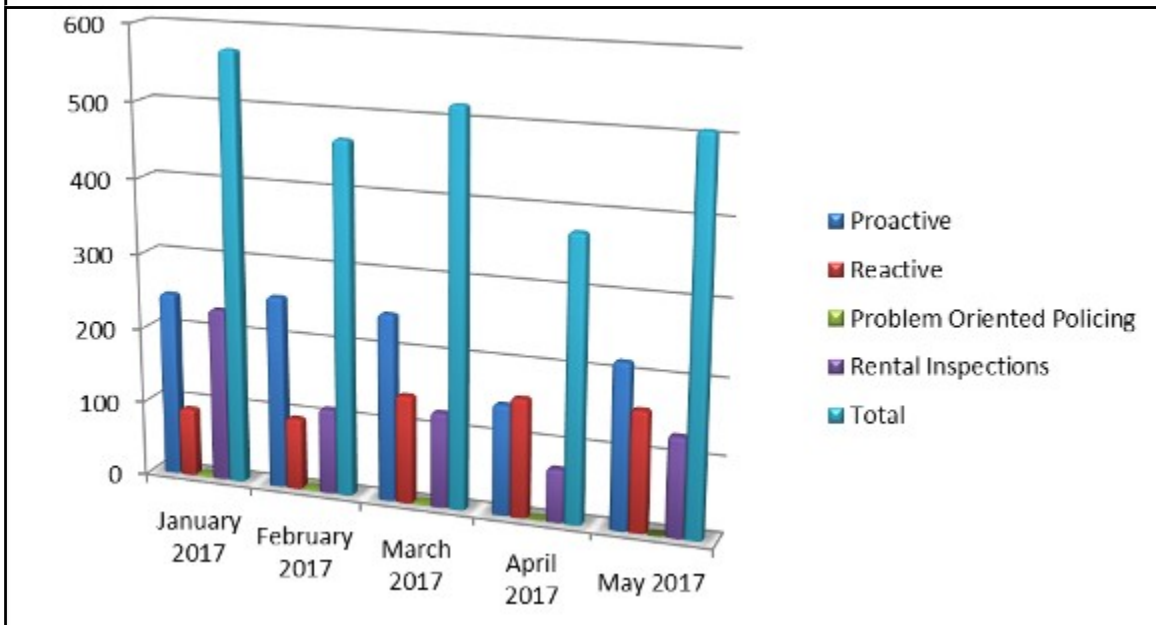
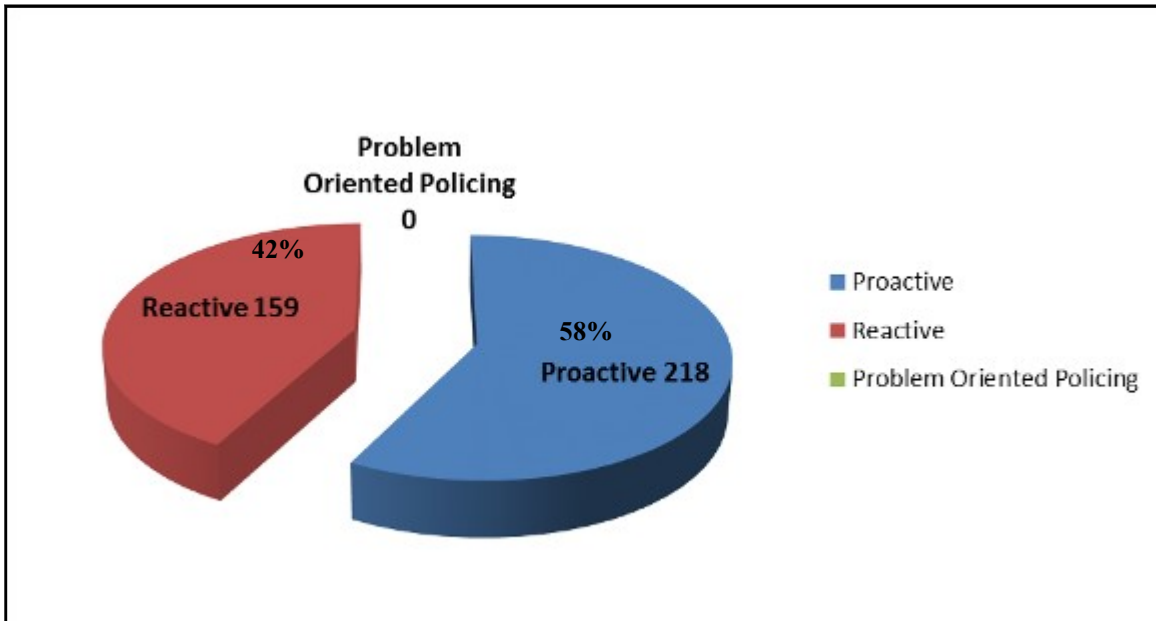
377 Total Code Enforcement Cases Were Opened in May

Officers Responded to 159 Reactive Cases

No P.O.P. Cases Were Opened

Grand Total of 508 Code Enforcement Cases Were Opened in May

Officers Conducted 131 Property Maintenance Inspections





# PROACTIVE AND REACTIVE CASES



15 Sign Cases  
Cases



27 Overgrown Vegetation  
Cases



57 Illegal Dump  
Cases



33 Trash & Debris  
Cases



# PROPERTY MAINTENANCE INSPECTION

Total Number of Properties Inspected	131
Passed First Inspection	116
Fees Collected	\$8730.00

The Town of Apple Valley created the PMI (Property Maintenance Inspection) Program, which has set the standard for all single-family and multi-family rental properties in Town. The program ensures that all rental property owners continually maintain their property, which benefits the tenants and owners.



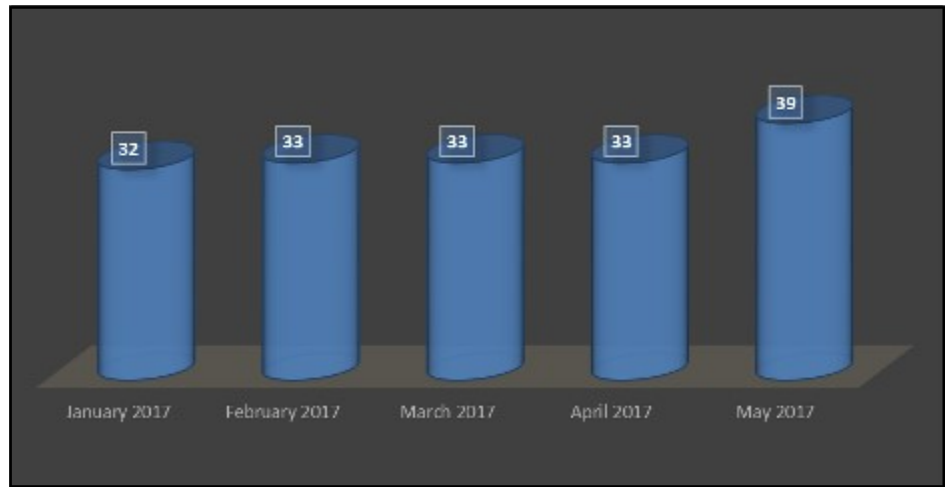


# GRAFFITI ABATEMENT PROGRAM

The Town of Apple Valley offers an exceptional graffiti removal service town wide. This free color matched removal program eliminates the eyesore of graffiti and preserves the integrity of existing surfaces.

39 graffiti cases were opened

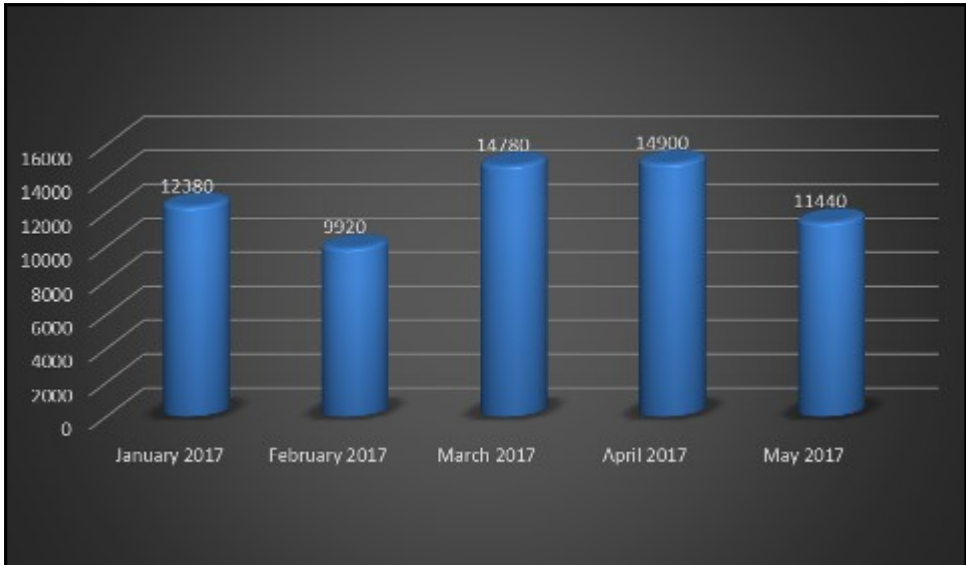
74% of the graffiti cases opened in May were opened proactively by officers.



# COMMUNITY ENHANCEMENT PROGRAM

The Community Enhancement Crew consists of one part-time Community Enhancement Officer and multiple work release inmates from the San Bernardino County Jail. The Community Enhancement Crew removes illegal dumps from the desert when Code Officers cannot locate the individual(s) who dumped the items. They also assist with community enhancement events, Public Works, household hazardous waste and other functions throughout the town. The crew works on Saturday and Sunday.

**11,440 pounds of trash and debris was collected in May.**





## ILLEGAL DUMPING

On April 5, 2017, Code Enforcement Officers responded to an easement in the 20000 block of Tonawanda on a complaint of an illegal dump. On the Officers arrival, he observed trash and household items illegally dumped down the entire easement. A check of the dump site yielded information related to the owner of the items. The Officer was able to make contact with the owner of the items and issued him a citation. Additionally, the subject recovered all items from the area. Then on April 14, 2017, Code Enforcement received a complaint about an illegal dump just east of Granite Hills High School. Mail information found in this dump had the name as the items recovered on Tonawanda. Officers contacted the subject again and had him recover the illegally dumped items from this location. On May 24, 2017, the subject appeared in court on this case and was fined \$350 plus \$211 cost recovery to the Town.



# CODE ENFORCEMENT IS ON THE WEB

## Want to find out what's going on in Code Enforcement?

- How to file a complaint
- Community enhancement events
- Graffiti abatement program
- Code Enforcement's monthly report
- Foreclosure Registration Form for real estate agents

Visit us or contact us @ [www.AVCode.org](http://www.AVCode.org) /  
[code@applevalley.org](mailto:code@applevalley.org)



# CODE ENFORCEMENT COMPLAINTS WELCOME

Have you ever wondered why Code Enforcement hasn't addressed issues on your neighbor's property? Although Code Enforcement is proactive in searching for municipal code violations, 78 square miles is a large area to cover, and Code Enforcement Officers will not see everything. This is where you can help make Apple Valley a "Better Way of Life." If you see a violation, report it to Code Enforcement using one of the many available options.

When filing a complaint, your name, address and phone number are required. This information remains confidential and is used only for the Code Enforcement Officer to contact you for additional information or to update you on the case.

There are several methods available to file a complaint:

- Call Code Enforcement at **(760) 240-7560**
- Go to [www.AppleValley.org](http://www.AppleValley.org) and click on "Let us Know" at the top of every page
- Go to [www.AVCode.org](http://www.AVCode.org) and click on "Let us Know"
- Use the Government Outreach app for smart phones. Search the App Store or Marketplace for "GORequest"

