TOWN OF APPLE VALLEY TOWN COUNCIL STAFF REPORT

To: Honorable Mayor and Town Council Date: February 13, 2018

From: John Brown, Town Attorney Item No: 14

Best, Best & Krieger

Subject: APPEAL OF THE INTENT TO REVOKE BUSINESS LICENSE

#00013688 ISSUED TO BRIGHT FUTURES ACADEMY, LLC.

Location: 15757 SAINT TIMOTHY Road, Apple Valley, CA 92307

T.M. Approval:_____ Budgeted Item:

Yes
No
N/A

RECOMMENDED ACTION:

Either: (1) **Dismiss** the revocation action; or (2) **Continue** the item until the August 14, 2018 meeting of the Town Council on the condition that Bright Futures Academy continues to provide a monthly status report on its remediation efforts to the Town Manager, with a copy to the Town Attorney, on the first of each month until August 1, 2018.

SUMMARY:

On April 6, 2017, the Town Manager issued a notice of intent to revoke Bright Futures Academy's business license. Bright Futures Academy is operating out of a facility located at 15757 Saint Timothy Road since December, 2015. Almost immediately after opening, Bright Futures's operations began to have a significant impact on the Town's law enforcement services. In a 16-month period from December 29, 2015 through March 11, 2017, Bright Futures generated 132 Calls For Service (CFS) to the Sheriff's department. The 132 CFS ranged from audible alarms, AWOL/RAJ, gang activity, medical aids, riots, simple assaults, assaults with significant injuries, sexual batteries, thefts and unlawful sex with minors. Bright Futures has filed an appeal within the time alloted requesting a hearing before the Town Council.

On June 13, 2017, the Town Council continued the item to the meeting of August 8, 2017 and instructed Bright Futures to prepare and present a status report on its remediation efforts to date. The report is attached hereto as Attachment 5.

At its August 8, 2017 meeting, the Town Council again continued the item until tonight's meeting and instructed Bright Futures to prepare a monthly status report on its continued remediation efforts. Bright Futures has substantially complied with this request. In consultation with the Sheriff's Department, Town staff has concluded that Bright Futures has mitigated many of the concerns that prompted the revocation proceedings. For example, over a 16-month period from December 2015 to March 2016, the Sheriff's Department received over 130 calls for service on Bright Futures. In contrast, over the last six months, the Sheriff's Department received just eleven calls, the majority of which were for information.

BACKGROUND:

Bright Futures Academy has been operating as a school at a leased facility located 15757 Saint Timothy Road since December 2015. Their website describes the school as a "non-public school certified by the California Department of Education serving special education students..." Almost immediately after opening, Bright Futures's operations began to have a significant impact on the Town's law enforcement services. In a 16-month period from December 29, 2015 through March 11, 2017, Bright Futures generated 132 Calls For Service (CFS) to the Sheriff's department. The 132 CFS ranged from audible alarms, AWOL/RAJ, gang activity, medical aids, riots, simple assaults, assaults with significant injuries, sexual batteries, thefts and unlawful sex with minors. The 39 audible alarms were false and many were the result of unlocked doors and gates. Multiple batteries were reported and one assault resulted in a student with a broken jaw. Staff have been repeatedly assaulted and injured. In one sexual battery (student/student), the victim claimed to be sleeping and the suspect twice fondled and unzipped the victim's pants and propositioned the victim. A student aide engaged in sexual behavior with a student on the bus. Staff members have been sexually battered by students. Students have repeatedly rioted or engaged in multi-person fights. They have overturned tables, jumped from roofs and thrown cinder blocks. Frequently, incidents are reported after the fact. Even when incidents were reported timely, students involved were allowed to leave prior to deputies arriving. Many of these reports have required multiple follow-up investigations from deputies and detectives. This abnormally high call volume has resulted in a disproportionate allocation of resources which resulted in the recommendation to terminate Bright Futures' business license.

The Apple Valley Municipal Code provides that a business license may be revoked under special circumstances, as provided below:

5.02.230 Revocation

(a) All licenses issued under the provisions of this Chapter shall be in compliance with all applicable laws of the State of California and the United States of America. Any license granted through the provisions of this Chapter may be revoked by the Town Manager if he determines either (1) that it was fraudulently or wrongfully issued or obtained, or (2) that the information provided in the application was misleading or false in any material respect, or (3) that the business is operating in violation of any statute, ordinance or law, or (4) that the revocation is necessary to health, safety or welfare of the community, subject to the provisions of Subsection (b) below.

The Apple Valley Municipal Code also provides that prior to revocation a business owner may file an appeal as provided below in section 5.02.230 (b).

(b) Prior to any revocation of license, the Town Manager shall give the license holder fifteen days notice of intent to revoke such license. Within fifteen days of such notice, the license holder may file a written request with the Town Clerk to appear before the Town Council, and when a hearing is thereafter scheduled by the Town Clerk, the license holder may appear and show cause before the Town Council why such license should not be revoked. Upon the failure of the license holder to file a written request to appear within fifteen days, or if after the hearing of the Council, the Council finds good and sufficient cause of revocation, the license shall be revoked. No refund of any license shall be made following revocation.

On April 6, 2017, the Town of Apple Valley, by certified mail, notified Bright Futures Academy of its intent to revoke Business License Number 00013688 per the Town of Apple Valley Municipal Code section 5.02.230 (a) "All licenses issued under ther provisions of this Chapter shall be in compliance with all applicable laws of the State of California and the United States of America."

On April 11, 2017, Pamela Lamberth, Chief Operating Officer for Bright Futures, filed an appeal within the time alloted requesting a hearing by the Town Council.

On June 13, 2017, the Town Council held a public hearing on the proposed revocation. Bright Futures Academy and its representatives were provided the opportunity to formally present information to the Town Council regarding this matter and stated their reasons why the business license should not be revoked. The Town Council continued the item to its August 8, 2017 meeting and instructed Bright Futures to prepare and present a status report on its remediation efforts to date. The report is attached hereto as Attachment 5. In the report, Bright Futures indicates that it is currently in escrow for a property in the City of Adelanto at which it intends to establish a new campus to which

it will transfer students with emotional disturbance. The new campus is expected to open on or before October 31, 2017. In addition, over the course of August 7, 8, and 9, Bright Futures will be providing additional training to its staff. Further, Bright Futures has retained the services of a campus security contractor. Finally, Bright Futures continues to maintain a general liability insurance policy of \$1,000,000.

At its August 8, 2017 meeting, the Town Council again continued the matter to tonight's meeting and instructed Bright Futures to prepare a monthly status report on its continued remediation efforts. Bright Futures has substantially complied with the Town Council's request. Since August 1, 2017, the Apple Valley Station of the San Bernardino County Sheriff has received eleven calls from Bright Futures – a sharp reduction in the number of calls since this item was first before the Town Council. The majority of these calls were for information – a sharp reduction in the severity of calls. Town staff have consulted with the Sheriff's Department about the matter and have concluded that Bright Futures appear to have mitigated the earlier issues through a combination of training, increased security, and expulsion of problem students. Since August 2017, false alarm calls have essentially been eliminated, no assaults have been reported on staff, and only one case of a student leaving the campus without permission (AWOL) has been reported. Prior to August, these issues were occurring somewhat regularly. The most recent status report, dated January 29, 2018, indicates that Bright Futures has recently completed a remodel of the campus, hired new security staff, and sent its staff to an additional half-day of training. The January 29, 2018 report is attached hereto as Attachment 6. Regardless of what action the Town Council takes tonight, the Sheriff's Department will continue to monitor calls for service and advise if they increase again.

ALTERNATIVES:

- 1. Option #1 Recommended Approach Dismiss the Matter. Dismiss the revocation proceedings, finding that the earlier issues have been mitigated sufficiently; or
- 2. Option #2 <u>Continue the Item</u>. Continue the item until the August 14, 2018 meeting of the Town Council on the condition that Bright Futures Academy continue to provide a monthly status report on its remediation efforts to the Town Manager, with a copy to the Town Attorney, on the first of each month until the August 1, 2018; <u>or</u>
- 3. Option #3 Revocation: Find the Facts presented within the staff report for the Council hearings of June 13, 2017, August 8, 2017, and February 13, 2018 hearings and the record as a whole as discussed by the Council, support the recommendation to revoke Business License #000013688 and deny the appeal of Bright Futures Academy, LLC, and uphold the earlier recommendation of Town staff.

ATTACHMENTS:

- 1. Letter from Frank Robinson, Town Manager, to Bright Futures Academy dated April 6, 2017.
- 2. Letter from Pamela Lamberth, Bright Futures, requesting an appeal dated April 11, 2017.
- 3. Letter from LaVonda Pearson, Town Clerk, notifying Bright Futures of the date of the appeal dated April 24, 2017.
- 4. Memo from Noah Green dated June 8, 2017, Attorney for Bright Futures, opposing revocation.
- 5. Status Report of Bright Futures dated July 13, 2017.
- 6. Status Report of Bright Futures dated January 29, 2018.



A Better Way of Life

April 6, 2017

Bright Futures Academy, LLC 9994 Country Farm Rd Riverside, CA 92503-3518

Certified Mail No. 7014 2870 0000 3537 4333

Re: Business license No. 00013688

Located: 15757 Saint Timothy Rd.

Dear Administrator,

Please be advised that you are herewith given fifteen days notice of the Town's intent to revoke Business License No. 00013688 issued to Bright Futures Academy. LLC-Apple Valley operating from 15757 Saint Timothy Rd. in Apple Valley CA.

This action is being taken, in part, due to the following issues:

- 1. Failure to provide safe environment to students, aides, and curricular administration.
- Reported incidents, ranging from simple assaults to sexual battery, including gang activity, theft and rioting.
- High increase of calls to local emergency dispatch disproportionate allocation of resources to law enforcement agencies.

The Apple Valley Municipal Code provides that a business license may be revoked under special circumstances, in this instance see item (4) of 5.02.230.

5.02.230Revocation

(a) All licenses issued under the provisions of this Chapter shall be in compliance with all applicable laws of the State of California and the United States of America. Any license granted through the provisions of this Chapter may be revoked by the Town Manager if he determines either (1) that it was fraudulently or wrongfully issued or obtained, or (2) that the information provided in the application was misleading or false in any material respect, or (3) that the business is operating in violation of any statute, ordinance or law, or (4) that the revocation is necessary to health, safety or welfare of the community, subject to the provisions of Subsection (b) below.

www.AppleValley.org

14955 Dale Evans Parkway * Apple Valley, California 92307 * 760.240.7000

ATTACHMENT 1

Page 2

The Apple Valley Municipal Code also provides that prior to revocation a business owner may file an appeal as provided below in 5.02.230 (b).

(b) Prior to any revocation of license, the Town Manager shall give the license holder fifteen days notice of intent to revoke such license. Within fifteen days of such notice, the license holder may file a written request with the Town Clerk to appear before the Town Council, and when a hearing is thereafter scheduled by the Town Clerk, the license holder may appear and show cause before the Town Council why such license should not be revoked. Upon the failure of the license holder to file a written request to appear within fifteen days, or if after the hearing of the Council, the Council finds good and sufficient cause of revocation, the license shall be revoked. No refund of any license shall be made following revocation.

Be further advised that you cannot conduct business in the Town of Apple Valley without a valid Business License issued by the Town.

For further questions, please contact Dawn Simmons at (760) 240-7000 ext. 7707.

Sincerel

Frank Robinson, ICMA-CM

Town Manager

xc: Finance Department

Police Department Town Attorney

File



BRIGHT FUTURES

Academy

April 11, 2017

LaVonda Pearson Town Clerk Town of Apple Valley 14955 Dale Evans Parkway Apple Valley, CA 92307 Received By
Town Clerk
Date 139 20
Town of Apple Valley

RE: Business License 00013688

Dear Ms. Pearson,

In reference to the letter dated April 6, 2017, advising Bright Futures Academy with the intent to revoke the Business License No. 00013688, we respectfully would like to file an appeal. It is my understanding that this written communication will suffice to start the appeal process.

We believe, Bright Futures is part of the fabric of the community and help benefit its economy. Many of our staff live in the area and we provide jobs to our students over the summer. We have a 10-year lease on our building that infuses \$1.8 million back into the Town and we utilize local vendors for supplies, gas, insurance, repairs and short-term housing for our teachers. With this being said, we also understand that tighter controls and a different staffing pattern may be required to provide a better structured program which should eliminate the strain on the Police and Sheriff department's resources.

Bright Futures wants to be a good neighbor while also providing a vital service to the community. We implore you to keep our business license active and we have formed a plan to reduce calls to the Town's police department and provide a safe, education enriched program.

Bright Futures Academy has been serving children in the High Desert for more than 25 years. As a non-public school, we provide year-round care, special education and behavioral services to children with exceptional needs that can't be met in a public school setting. We contract with Apple Valley Unified School District and others to provide these services.

Our highly trained teachers, staff and administrators nurture children from the community who have autism, developmental disabilities, and emotional and conduct disorders. We specialize in teaching children with the most challenging behaviors, many of whom have exhausted all other educational options.

9994 County Farm Road, Riverside, CA 92503 951,785.0504



BRIGHT FUTURES

Academy

We encourage the Town Council and its representatives to speak with the Desert Mountain SELPA (Special Education Local Plan Area) concerning our lengthy and outstanding reputation for providing services to special needs students.

Bright Futures Academy would like to work with the Town of Apple Valley and its police department to solve any outstanding issues and continue contributing to the community and its residents. We want to work with you to resolve any issues and ensure that students in the community who are most in need continue to have a place close-by where they can learn and thrive.

Please accept our request for an appeal of the Town's intent to revoke our Business License. You may contact me directly at my direct phone # 951-373-3795 or email at p.lamberth@brightfuturesnps.com.

Respectfully

Famila Hamberth

Chief Operating Officer

9994 County Farm Road, Bryonide, CA 92503 951,7853,6391

ATTACHMENT 3



A Better Way of Life

April 24, 2017

Pamela Lamberth Chief Operating Officer Bright Futures Academy, LLC Riverside, CA 92503-3518

RE: Business License No. 00013688

Located at: 15757 Saint Timothy Rd.

Dear Ms. Lamberth.

On April 11, 2017, you presented a letter to the Town of Apple Valley in response to the Town's initiation of the revocation process for Business License number 00013688 issued to Bright Futures Academy, LLC. The Apple Valley Municipal Code Section 5.02.230(b) allows the license holder fifteen (15) days to file a written request with the Town Clerk to appear before the Town Council and show cause as to why such license should not be revoked. Your letter satisfies that requirement.

Your hearing before the Town Council has been scheduled for Tuesday. June 13, 2017 at 6:30 p.m. in the Town Council Chambers located at 14955 Dale Evans Parkway, Apple Valley, CA. If after the hearing, the Town Council finds good and sufficient cause to support revocation, or if you choose not to attend the hearing as scheduled, your license shall be revoked.

If you have any questions or concerns regarding this action, please contact the undersigned at (760) 240-7000, ext. 7800.

Sincerely,

TOWN OF APPLE VALLEY OFFICE OF THE TOWN CLERK

La Vonda M. Pearson

Town Clerk

Sent Registered Mail

www.AppleValley.org

14955 Dale Evans Parkway Apple Valley, California 92307 760.240.7000

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ATTACHMENT 4

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LEE GREEN & STEWART

Noah Green, Esq. (State Bar No. 218643) 301 E. Colorado Boulevard, Suite 705 Pasadena, CA 91101 (626) 395-7686 noah@lgsattorneys.com

Attorneys for License Holder, Bright Futures Academy, LLC

BEFORE THE TOWN COUNCIL OF THE TOWN OF APPLE VALLEY, CALIFORNIA

In re BRIGHT FUTURES ACADEMY, LLC, license holder

License No. 0013688

AMENDED MEMORANDUM OF BRIGHT FUTURES ACADEMY, LLC, DEMONSTRATING GOOD CAUSE AS TO WHY ITS BUSINESS LICENSE SHOULD NOT BE REVOKED

DATE: June 13, 2017 TIME: 6:30 p.m.

TO THE HONORABLE TOWN COUNCIL OF THE TOWN OF APPLE VALLEY, CALIFORNIA:

Bright Futures Academy, LLC ("BFA"), who is the holder of Business License Number 00013688 ("License"), hereby submits the following Memorandum demonstrating good cause as to why its License should not be revoked. As detailed below, BFA comes before the Town to openly address the security issues related to its Apple Valley Campus over the past year and discuss the nature of the problem, the steps it has taken thus far, the effects that would be felt throughout the community if BFA's license is revoked and the school is forced to shut down. BFA would also like to go on record as being ready, willing and able to adopt other recommendations from the Town or other agencies and stakeholders as to how it might address

MEMO OPPOSING REVOCATION

these issues.

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I. BACKGROUND INFORMATION REGARDING BRIGHT FUTURES ACADEMY

In 2006, Universal Health Services, Inc. purchased nonpublic schools and youth residential treatment centers across the United States from Keystone Corporation. Prior to this acquisition the California nonpublic schools and residential treatment centers were owned by several corporations beginning in 1989. In June 2012, Betti Colucci, Pamela Lamberth, and Jeffrey LeComte purchased from Universal Health Services four schools and started Bright Futures Academy. The schools were located in 1) Rancho Cucamonga; 2) Riverside; 3) Twentynine Palms; and 4) Victorville. They have been successfully operating the schools ever since

Betti Colucci served as Universal's Regional Vice President and oversaw the operation of nineteen nonpublic schools across the region from 2006-2012. Pamela Lamberth served as Universal's Director of Human Resources with Colucci from 2007-2012. Jeffrey LeComte served as a teacher and eventually became the principal of the Victorville school from 2001-2012.

In February 2016, BFA moved the Victorville campus to its current location at 15757 Saint Timothy Road in Apple Valley where it rents space from St. Timothy's Episcopal Church at the site of the church's old school.

The Apple Valley ("AV") campus employs 30 residents and has 58 students in grades K-22.2 Approximately 50% of the students at the AV campus are residents of the Town of Apple Valley.

² Grade "22" refers to post-High School education.

MEMO OPPOSING REVOCATION

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BFA operates an Intensive Instructional Support Program ("IISP") at the AV campus, which comprises about 20% of the student body. This program's mission is the education of emotionally disturbed and other at-risk students. The remainder of the student body is comprised of 40% students with autism and 40% students with emotional disturbance.

The staff at BFA is well-aware of the fact that they are dealing with emotionally disturbed students in the IISP program. The staff knows that there is always a risk of injury when dealing with these students, but they knowingly assume that risk and are specially trained to cope with it. These educators are amongst the most devoted and selfless and in their field.

II.

SPIKE IN CALLS TO SHERIFF'S DEPARTMENT

From approximately October 2015 through March 2017, BFA employed a Security Officer at its Victorville and AV campus. That security officer is responsible for handling all safety issues and the school's "first responder" in emergency cases.

Realizing that additional safety personnel were required at the AV campus, BFA contacted the Apple Valley Unified School District ("AVUSD") approximately one year ago to inquire about hiring AVUSD police officers or AV Town police officers to serve at the AV campus. In June 2016 AVUSD declined stating they did not have jurisdiction and directed BFA to the San Bernardino County Sheriff's Office. After receiving the letter terminating the business license for the Apple Valley campus the BFA owners requested a formal meeting with Deputy Chief Lana Tomlin and Captain Frank Bell to discuss their safety concerns with the school. BFA again addressed the interest in contracting with them for a certified school police officer. Sheriff's Office, by and through Captain Frank Bell, advised BFA that the cost of stationing a full-time sheriff in a patrol car at the AV campus would be \$204,000 per year. However, Bell indicated that the Sheriff could not contract for these services directly with BFA,

MEMO OPPOSING REVOCATION

and that the contract would have to be negotiated and paid for through the Town of Apple Valley ("the Town") and the County of San Bernardino. BFA was unable to make arrangements with the Town or County for the additional personnel from the Sheriff's Department and hired two Security Officers as school employees for the 2016 school year.

Over the next 13 months, i.e., from February 2016 to March 2017, BFA's security officer at the AV campus made approximately 104 calls to the Apple Valley Sheriff's station. This point must be underscored: All of these calls to the Sheriff were made by BFA itself. None of the calls were made by parents, students, or even neighbors.

III.

INVESTIGATION REGARDING THE SPIKE IN CALLS TO THE SHERIFF

A closer examination of what appears to be a concerning number of calls reveals that the vast majority were either false alarms, or incidents that BFA is legally required to report to law enforcement as mandatory reporters. In particular, of the 132 calls, only 30 were serious enough for the Sheriff's office to generate reports. The other 102 calls were therefore relatively insignificant and did not merit the generation of a formal report by the Sheriff's Department. See Exhibit 1.

Of the 30 calls that led to reporting by the Sheriff, all consisted entirely of fights between students or injuries suffered by staff that were caused by students. These calls led to a total of eight (8) arrests.

Captain Bell of the AV Sheriff's station – with some justification - felt that this call volume was a burden on his department and a drain on public resources. In or about March 2017, Captain Bell reported the problem to the Town and asked that the Town consider revoking BFA's License. Based on Captain Bell's report, the Town notified BFA on April 6, 2017 that it intended to revoke its License within 15 days under Apple Valley Municipal Code

MEMO OPPOSING REVOCATION

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§5.02.230(a)(4), in that it found that License revocation was necessary to protect the "health, safety or welfare of the community." See Exhibit 2. On April 11, 2017, BFA duly filed an appeal of the Town's decision and asked for an open hearing on the matter before the Town Council. See Exhibit 3.

Captain Bell also took it upon himself to notify the California Department of Education ("CDE"). CDE temporarily suspended BFA's certification at Apple Valley pending its review, effectively preventing BFA from enrolling new students until the review is concluded in December 2017. Captain Bell also notified the media, providing call logs that served as the basis for several articles in local outlets and, ultimately, one Los Angeles television station that cast the school in a negative light. In addition, Captain Bell called BFA's funding source and provided information about the calls in what appears to be an attempt to disrupt the school's financing. Needless to say, these actions have put an additional strain on BFA's resources in the form of diminished enrollment and financial risk.

IV.

REMEDIAL MEASURES ALREADY UNDERTAKEN BY BRIGHT FUTURES

BFA strongly believes in good corporate citizenship and recognizes that it must do its part to address the issues raised by the Sheriff regarding safety at the AV campus. As a result, it has already undertaken substantial efforts to remediate the problem, as outlined below.

1. Re-Training BFA Security Personnel

First and foremost, the BFA has reviewed its security officer's training and realized that he was making many unnecessary calls to the Sheriff. That officer's employment with BFA ended in May 2017.

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MEMO OPPOSING REVOCATION

2. Removal of Problem Students

BFA's internal investigation revealed that virtually all of the aggressive acts that prompted the spike in calls to the Sheriff were caused by seven (7) students. Those students have now been removed from the AV campus and are no longer BFA students.

3. Tightening Admission Standards

BFA has put in place additional safeguards to make sure that students with similar behavioral profiles are not admitted to AV and its other campuses, but are referred elsewhere for placement. This further reduces the likelihood of future calls for outside assistance.

4. Hiring of Additional Security Officers

BFA has now contracted and hired two additional full-time security officers from the Blue Nite Protection Agency for its AV campus at a cost of \$147,000 per year. These additional officers are providing the extra staffing believed to be necessary to fully address the security needs of the AV campus.

5. Repair of Alarm System

The automated alarm system that was sending false alarms to the Sheriff has now been repaired and appears to be no longer triggering unnecessary calls.

V.

ANTICIPATED IMPACT ON COMMUNITY CAUSED BY LICENSE REVOCATION

If BFA's Business License is revoked, a cascade of negative effects will ripple not only through the company itself, but throughout the community as a whole.

First and foremost, the 58 students currently receiving their education at the AV campus will have to be transported out of the area and "down the hill" to Riverside, Rancho Cucamonga, and other areas far from their homes. This is because BFA is the only institution in the High Desert that provides educational services to special needs students.

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MEMO OPPOSING REVOCATION

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27 28 As for the 30 employees of BFA at the AV campus, some will be transferred to other campuses, but many will lose their jobs. In addition, St. Timothy's will lose its tenant and its school campus will be left vacant indefinitely. In total, the economic impact to the local economy is estimated at \$2.4 million.

VI.

CONCLUSION

In light of the foregoing, BFA respectfully requests that the Town reinstate BFA's License. In the alternative, BFA asks that the License be temporarily reinstated pending a further investigation by the Town and other agencies regarding BFA's efforts to remediate the issues related to security at the BFA's AV campus, and continue to the hearing of this matter 90 to 180 days.

Dated: June 8, 2017

NOAH GREEN

Attorney for Bright Futures Academy, LLC

MEMO OPPOSING REVOCATION

Exhibit 1





JOHN McMAHON, SHERIFF-CORONER

May 3, 2017

Bright Futures Academy Attn: Roy Monge

Via E-mail Only: r.monge@brightfuturesnps.com

Re:

Public Records Act request - Calls for Service

Dear Mr. Monge:

The San Bernardino County Sheriff's Department ("Department") has concluded its review of the Public Records Act request, wherein you seek: "All CAD print outs, for all calls for service at the Bright Futures Academy from August 2016 to present date; to include nature of call, who requested the call, and what was the final disposition of each call."

The Department has located four (4) pages that may be responsive to your request. Duplication costs have been waived. Any other records associated with this request, if they exist, constitute confidential investigative records complled for law enforcement purposes. Government Code section 6254(f) exempts from public records act disclosure "any investigatory...files compiled by any...local agency for...law enforcement purposes." These records are exempt from disclosure, whether or not the prospect of enforcement proceedings is concrete and definite (Haynle v. Superior Court (2001) 26 Cal. 4th 1061,1069; Black Panther Party v. Kehoe (1974) 42 Cal.App.3d 645,654; Younger v. Berkeley City Council (1st Dist. 1975) 45 Cal.App.3d 825,833; American Civil Liberties Union Foundation v. Deukmejian (1982) 32 Cal.3d 440), and remain protected from disclosure, even after an investigation has concluded. (Williams v. Superior Court (1993) 5 Cal.4th 337,355-362.) Additionally, the release of such records could violate the privacy rights of involved police officers, witnesses, victims, and other persons named and/or depicted therein. These privacy rights are protected by the California Constitution, and are a fundamental interest recognized by the Public Records Act. (Cal. Const., Art I, Section I; Gov. Code §§ 6254, Subds. (c) & (k), and 6255.) Finally, information gathered by a government agency under the assurance of confidentiality are exempt from disclosure pursuant to Government Code section 6254(k), to the extent that they may contain privileged information as defined in Evidence Code section 1040.

If you have any questions or concerns, or would like to discuss this matter further, please contact me.

Sincerely,

MILES A. KOWALSKI General Legal Counsel

San Bernardino County Sheriff's Department

MAK/ct Encl.(4 pgs.)

SAN BERNARDINO COUNTY SHERIFF'S DEPARTMENT ardino, California 92415-0061 Post Office Box 569 • San Bernardino, California 92402-0569 655 East Third Street • San Bernardino, California 92415-0061



SHERIFF'S CALL HISTORY

From 8/1/2016 To 4/12/2017

APPLE VALLEY POLICE I SHERIFF STATION 15757 St. Timothy Road, Apple Valley, CA



MAN MICKEY STATE CHARLE							Incident#	Report#
Date & Time	Inital Cal	Final Cal	Call Description	Location	Apt	Disposition	incluent#	Keporen
Call Type: 911 FOLLOW UP								
11/04/16 01:52:22PM	M 911FU	911FU	911 FOLLOW UP	15757 ST TIMOTHY RD,APP		Necessary action taken	AP163370107	
12/02/16 02:26:54PM	M 911FU	911FU	911 FOLLOW UP	15757 ST TIMOTHY RD,APP		Cancel		
02/19/17 09:24:26PN		911FU	911 FOLLOW UP	15757 ST TIMOTHY RD, APP		Cancel	AP170500129	
02/23/17 02:31:16AN	M 911FU	911FU	911 FOLLOW UP	15757 ST TIMOTHY RD, APP		Cancel	AP170540013	
02/28/17 06:23:43PM	M 911FU	911FU	911 FOLLOW UP	15757 ST TIMOTHY RD, APP		False Alarm	AP170590121	
03/01/17 02:21:27PM		911FU	911 FOLLOW UP	15757 ST TIMOTHY RD, APP		Cancel	AP170600116	
03/02/17 09:24:30AM		911FU	911 FOLLOW UP	15757 ST TIMOTHY RD, APP		Cancel	AP170610056	
03/02/17 11:27:32Af	M 911FU	911FU	911 FOLLOW UP	15757 ST TIMOTHY RD, APP		Cancel	AP170610081	
911 FOLLOW UP	Total:	. 8						
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09/14/16 01:25:40PI	A AMOLE	AWOL	ABSENT W/O LEAVE	15757 ST TIMOTHY RD, APP		Cancel	AP162580076	
02/10/17 10:34:55Al	A AWOL	AWOL	ABSENT W/O LEAVE	15757 ST TIMOTHY RD, APP		Cancel	AP170410045	
02/27/17 10:34:33A	M AMOL	AWOL	ABSENT W/O LEAVE	15757 ST TIMOTHY RD, APP		Cancel	AP170580049	
ABSENT WO LEAV	E Total		71002111 1110 ===					
		-						
Call Type: ASSA	ULT J/O	040	ASSAULT J/O	15757 ST TIMOTHY RD, APP		Report to follow	AP162990022	APR1606594
10/25/16 07:35:51A	M 242R	242	ASSAULT J/O	15757 ST TIMOTHY RD,APP		Report to follow	AP162990037	APR1606599
10/25/16 10;17:03A	M 242	242		15757 ST TIMOTHY RD,APP		Report to follow	AP163070061	APR1606772
11/02/16 11:45:25A	M FU	242	ASSAULT J/O	19797 31 TIMOTH NO.711				
ASSAULT J/O	Total	: 3						
Call Type: ASSA	ULT RPT			A STATE OF THE ACT IN DO ADD		Necessary action taken	AP162460123	
09/02/16 03:13:19P	M 242	242	ASSAULT RPT	15757 ST TIMOTHY RD, APP		recessary action tenon	AP163070060	
11/02/18 11:41:07A	M 242	242	ASSAULT RPT	15757 ST TIMOTHY RD, APP		Gone on Arrival	AP170110062	
01/11/17 12:10:39P		242	ASSAULT RPT	15757 ST TIMOTHY RD, APP		Necessary action taken	AP170120069	
01/12/17 11:34:59A		242	ASSAULT RPT	15757 ST TIMOTHY RD, APP		recessary action tonon		
ASSAULT RPT	Total	: 4						
Call Type: ASSA	AULT W/S IN	NIS				A	AP163190107	APR1607050
11/14/16 03:02:39P	M 242	243D	ASSAULT W/S INJS	15757 ST TIMOTHY RD, APP		Arrest Report to follow	AP170240073	APR1700469
01/24/17 10:41:35A	M 242R	243D	ASSAULT W/S INJS	15757 ST TIMOTHY RD, APP		Report to follow	MF 170240075	A 11100100
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Call Type: ASSA		APON						1004005700
09/14/16 01:30:33P	M AWOI	245	ASSAULT W/WEAPO	N 15757 ST TIMOTHY RD,APP		Arrest	AP162580077	APR1605722
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Call Type: ASSI	ST OTHE D	EPI	ACCIET OTHE DEET	15757 ST TIMOTHY RD,APP		Other Agency Assist	AP162910066	
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Call Type: AUDI		M		AFTER OF THACTING DO ADD		Cancel	AP162290108	
08/16/16 04:09:34P	M 459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD,APP		False Alarm	AP162890008	
10/15/16 01:45:00A	M 459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD,APP		1 died Maiiii	711 70200000	
, ,				nim: A and A			Thursda	y, April 2017
Prepared By: M. Kelly	, CA Supv	Public Use		P 1 of 4				
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	Date & Time	Inital Cal	Final Cal	Call Description	Location	Apt	Disposition		
	Call Type: AUDIB	LE ALARM			THE PERSON OF ARR		False Alarm	AP162900024	
	10/16/16 05:17:39AM	459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		Cancel	AP162910003	
	10/17/16 12:57:38AM	459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		Cancel	AP162920004	
	10/18/16 02:52:37AM	459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD,APP		Necessary action taken	AP162950004	
	10/21/16 01:05:46AM	459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD,APP		Cancel	AP162950138	
	10/21/16 04:37:29PM	459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD,APP		False Alarm	AP163010006	
	10/27/16 01:06:40AM	459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD,APP		Necessary action taken	AP163020007	
	10/28/16 01:04:26AM	459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD,APP		False Alarm	AP163020117	
	10/28/16 04:12:48PM		459A	AUDIBLE ALARM	15757 ST TIMOTHY RD,APP		Necessary action taken	AP163030008	
	10/29/16 01:05:20AM		459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP			AP163170011	
	11/12/16 01:06:14AM		459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		Necessary action taken	AP163200002	
	11/15/16 01:07:34AN		459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		Cancel	AP163290139	
	11/24/16 08:28:18PM	459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		False Alarm	AP163430002	
	12/08/16 01:05:10AM	459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		Necessary action taken	AP163440008	
	12/09/16 01:04:53AN		459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		Cancel		
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-	12/10/16 D1.11.00AN	459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		False Alarm	AP163550005	
	12/20/16 01:03:22AN	4500	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		False Alarm	AP170160068	
	01/16/17 12:06:51PM	459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		False Alarm	AP170180160	
	01/18/17 05:19:16PM	459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		False Alarm	AP170450014	
	02/14/17 03:38:36AM		459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		False Alarm	AP170520149	
	02/21/17 06:28:47PM	459A	-1-	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		False Alarm	AP170590143	
	02/28/17 09:29:14PM	459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		Cancel	AP170630029	
	03/04/17 06:26:16AN		459A		15757 ST TIMOTHY RD, APP		Cancel	AP170700079	
	03/11/17 01:48:27PM	459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		False Alarm	AP170740013	
	03/15/17 01:11:46AN	459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		False Alarm	AP170760176	
	03/17/17 09:29:23PN	459A	459A	AUDIBLE ALARM	15757 ST TIMOTHY RD, APP		False Alarm	AP170770108	
	03/18/17 02:16:14PN	459A	459A	AUDIBLE ALARM	15/5/ SI TIMOTHI NO. AFF		. 0.00		
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	Call Type: COMM	ERCL BUR	G JO				Report to follow	AP170500040	APR1701003
	02/19/17 09:21:59AN	459CR	459C	COMMERCE BURG JO	15757 ST TIMOTHY RD, APP		Report to Tollow	711 1100000	
	COMMERCL BURG.	JO Total:	1						
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	10/11/16 12:08:44PM	CESELL	CPSFU	CPS FOLLOW UP	15757 ST TIMOTHY RD, APP		Report to follow	AP162850085	AF 1 10000000
	CPS FOLLOW UP	Total:	1						
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	CRUELTY TO CHILD		7						
	Call Type: DISTU	RBANCE					Necessary action taken	AP170870043	
	03/28/17 10:32:40AN	MISPER	415	DISTURBANCE	15757 ST TIMOTHY RD, APP		Necessary action taken	711 1700700 10	
	DISTURBANCE	Total:	1						
	Call Type: DISTU							AD400540074	
	09/07/16 12:41:53PN	415.1	415J	DISTURBNCE JUVIE	15757 ST TIMOTHY RD, APP		Necessary action taken	AP1625100/1	
	09/0//16 12,41:03PW	4151	415J		15757 ST TIMOTHY RD, APP		Necessary action taken	AP170830056	
	03/24/17 11:08:33AN	Total:		DIO I GILLOLO CONTRA					
	DISTURBNCE JUVIE		2						
	Call Type: FOLLO	OW UP		FOLLOWING	15757 ST TIMOTHY RD,APP		Supplemental	AP162740040	
	09/30/16 08:45:54AN	FU	FU	FOLLOW UP	Name of add			Thursday	, April 2017
	Prepared By: M. Kelly,	CA Supy, " P	ubite Use	A	2014				
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						Discontillan	Incident#	Report #
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Call Type: FOLLO	OW UP			15757 ST TIMOTHY RD,APP		Necessary action taken	PO162790108	
10/05/16 01:37:57PM		FU	FOLLOW UP	15757 ST TIMOTHY RD,APP		Report to follow	AP163070092	
11/02/16 03:06:12PM		FU	FOLLOW UP	15757 ST TIMOTHY RD,APP		Necessary action taken		
11/18/16 12:08:58PM	! FU	FU	FOLLOW UP	15757 ST TIMOTHY RD,APP		Supplemental	AP163310085	
11/26/16 01:11:32PM		FU	FOLLOW UP			Supplemental	AP170320076	
02/01/17 11:59:26AM	I FU	FU	FOLLOW UP	15757 ST TIMOTHY RD, APP 15757 ST TIMOTHY RD, APP		Supplemental	AP170550041	
02/24/17 08:17:48AM	FU	FU	FOLLOW UP	19/9/ SI HWOTHI RD, APP		Supplemental	711 110000011	
FOLLOW UP	Total:				7			
Call Type: INDEC	ENT EXPO	SUR				Report to follow	AP163430070	APR1607508
12/08/16 11:07:47AM		314	INDECENT EXPOSUR	15757 ST TIMOTHY RD, APP		Report to follow	A 100-100010	711 1110010-0
INDECENT EXPOSU								
Call Type: INFOR	MATION CA	ALL		y*			AP162260104	
08/13/16 05:32:38PM	INFO	INFO	INFORMATION CALL	15757 ST TIMOTHY RD, APP		Necessary action taken	AP162660123	
09/22/16 04:19:56PM	INFO.	INFO	INFORMATION CALL	15757 ST TIMOTHY RD,APP		Necessary action taken		
10/03/16 11:19:32AM		INFO	INFORMATION CALL	15757 ST TIMOTHY RD,APP		Necessary action taken	AP163050068	
10/31/16 11:21:38AM		INFO	INFORMATION CALL	15757 ST TIMOTHY RD, APP		Other Agency Assist		
01/24/17 09:50:34AM		INFO	INFORMATION CALL	15757 ST TIMOTHY RD, APP		Necessary action taken		
02/03/17 02:18:44PM		INFO	INFORMATION CALL	15757 ST TIMOTHY RD, APP		Necessary action taken	AP170340094	
03/09/17 07:19:18PM	INFO :	INFO	INFORMATION CALL	15757 ST TIMOTHY RD, APP		Necessary action taken	AP170680160	
INFORMATION CALL		7				* * * * * * * * * * * * * * * * * * * *		
Call Type: MISC								
10/28/16 04:22:07PM	MARM	ALARM	MISC ALARM	15757 ST TIMOTHY RD,APP		Necessary action taken	AP163020120	
	Total:		MIGG ALS II (IV)					
MISC ALARM								
Call Type: MISC I	NCIDENT	0.00	· · · · · · · · · · · · · · · · · · ·	15757 ST TIMOTHY RD,APP		Report to follow	AP162720089	APR1606049
09/28/16 01:49:51PM		INC	MISC INCIDENT	15757 ST TIMOTHY RD, APP		Report to follow	AP163480053	APR1607616
12/13/16 09:09:02AM		INC	MISC INCIDENT	BRIGHT FUTURES ACADEMY			AP163500154	
12/15/16 05:59:46PM	INC -	INC	MISC INCIDENT	15757 ST TIMOTHY RD, APP		Report to follow	AD163550022	APR1607762
12/20/16 11:27:03AM		INC	MISC INCIDENT	15757 ST TIMOTHY RD, APP			AP170390155	
02/08/17 07:31:01PM		INC	MISC INCIDENT	15757 ST TIMOTHY RD, APP		Report to follow	AP170650062	APR1701282
03/06/17 12:11:54PM		INC	MISC INCIDENT	15/5/ ST TIMOTHT RD, AFF		resport to remen		
MISC INCIDENT	Totaf:	6						
Call Type: MISPE	R		,			Cancel	AP162670091	
09/23/16 D1:33:28PM	MISPER	MISPER	MISPER	15757 ST TIMOTHY RD,APP		Cancer	AF 10201 0001	
MISPER	Total:							
Call Type: PSYCH	IE INV/EVA	L					4 D4707000E0	
03/14/17 11:18:09AM	415.	5150	PSYCHE INV/EVAL	15757 ST TIMOTHY RD, APP		Necessary action taken	AP170730058	
PSYCHE INV/EVAL	Total:	1						
Call Type: RAJ R	EPORT							
02/24/17 09:49:51AM	ADEACK	PAI	RAJ REPORT	15757 ST TIMOTHY RD, APP		Report to follow	AP170550056	APR1701113
	Total:	1	To Contain on the					
RAJ REPORT								
	OL CRIME F		COLLOGI CRIME PRI	15757 ST TIMOTHY RD,APP		Necessary action taken	AP162730078	
09/29/16 01:08:29PM		626	SCHOOL CRIME RET	19797 31 11MO1111 110,701		, , , , , , , , , , , , , , , , , , , ,		
SCHOOL CRIME RPT		7						
Call Type: SCHOO	OL VISIT			ASSEST OF THAOTING DD ADD		Arrest	PO162370224	
08/24/16 02:39:24PM	SV	SV	SCHOOL VISIT	15757 ST TIMOTHY RD,APP		Allest		Aprile 2017
Prepared By: M. Kelly,	CA SUPV P	ublic Use		P. 1 of 4			risting	
								Mi.

	Inital Cal	Einal Cal	Call Description	Location	Apt	Disposition	Incident#	Report #
Date & Time Call Type: SCHO		Fillal Gar	Can Dobbingion	- Ogginon				
09/07/16 09:41:43AN	A SV	sv	SCHOOL VISIT	15757 ST TIMOTHY RD, APP		Necessary action taken	PO162510026	
10/05/16 11:32:04AN		sv	SCHOOL VISIT	15757 ST TIMOTHY RD, APP		Necessary action taken	PO162790077	
10/14/16 10:44:23A		sv	SCHOOL VISIT	15757 ST TIMOTHY RD, APP		Necessary action taken	PO162880042	
10/18/16 10:05:11AN		sv	SCHOOL VISIT	15757 ST TIMOTHY RD, APP		Necessary action taken	PO162920017	
10/25/16 10:43:19Af		sv	SCHOOL VISIT	15757 ST TIMOTHY RD, APP		Necessary action taken	PO162990052	
12/08/16 01:45:30PM	4 61/	sv	SCHOOL VISIT	15757 ST TIMOTHY RD, APP		Necessary action teken	PO163430109	
12/08/16 01:45:30F	A SV	sv	SCHOOL VISIT	15757 ST TIMOTHY RD, APP		Arrest	PO170090103	
01/09/17 03:30:25Pt 01/10/17 12:42:24Pt	A SV	SV	SCHOOL VISIT	15757 ST TIMOTHY RD, APP		Necessary action taken	PO170100068	
		SV	SCHOOL VISIT	15757 ST TIMOTHY RD, APP		Necessary action taken	PO170800056	
03/21/17 10:25:35A		SV	SCHOOL VISIT	15757 ST TIMOTHY RD, APP		Necessary action taken	PO170820068	
03/23/17 12:01:05PM	Total:		SOLIDOE MON					
SCHOOL VISIT		71						
Call Type: Secur	ity Check		Othe Obserts	15757 ST TIMOTHY RD, APP		Necessary action taken	AP170860122	
03/27/17 06:49:09Ph	A SECCK	SECCK	Security Check	13/3/31 11MO11/1 115,741		•		
Security Check	Total:							-
Call Type: SEXU	AL BATTER	Υ				Arrest	AP162730080	APR1606075
09/29/16 01:14:38PM	A 243.4	243.4	SEXUAL BATTERY	15757 ST TIMOTHY RD,APP		Allest	711 1027 00000	
SEXUAL BATTERY	Total:	1						
Call Type: SEXU	AL BATTRY	RP					4 D4 CD E 70000	APR1605693
09/13/16 09:53:28AN	A INC	243.4	SEXUAL BATTRY RP	15757 ST TIMOTHY RD,APP		Report to follow	AP162570033	APK 1603683
SEXUAL BATTRY R	P Total:							
Call Type: SUBJ	ECTIDISTUR	B	SUBJECT DISTURB	15757 ST TIMOTHY RD,APP		Service Rendered	AP162790067	
10/05/16 10:50:31AN		4155	SUBJECT DISTURB	15757 ST TIMOTHY RD, APP		Necessary action taken	AP170860100	
03/27/17 04:17:12PM	A 415S	4158	SUBJECT DISTURB	15/5/ 51 111151111 115/71				
SUBJECT DISTURB								
Call Type: SUSP	ECT CONTA	CT		THE THE THE THE PER APP		Arrest	AP163150063	
11/10/16 11:29:21AN	A SUSCON	SUSCON	SUSPECT CONTACT	15757 ST TIMOTHY RD,APP		Allest		
SUSPECT CONTAC	T Total:	1						
Call Type: TERR	THREATS F	RPT		and the same of th		Necessary action taken	AD170480037	
02/15/17 10:19:28AN	1 422	422	TERR THREATS RPT	15757 ST TIMOTHY RD, APP		Necessary action taken	AP170400037	
02/23/17 02:00:13PN	A 422	422	TERR THREATS RPT	15757 ST TIMOTHY RD, APP		Necessary action taken	AP 170340002	
TERR THREATS RP								
Call Type: TERR								* PD 4007050
Call Type: TERR	A ALES	422	TERRORST THREATS	15757 ST TIMOTHY RD, APP		Arrest	AP163500050	APR1607659
12/15/16 09:35:17AN	4105	422	TERRORST THREATS	15757 ST TIMOTHY RD, APP		Report to follow	AP170460048	APR1700905
02/15/17 11:31:47AN	410		IERRORS' ITIKEATO	10101 01 11110 11111				
TERRORST THREAT								
Call Type: WELF	ARE CHECK	(ARREST OF THEOTHER DD ARR		Necessary action taken	AP170540116	
02/23/17 05:35:36PM	1 WELCK	WELCK	WELFARE CHECK	15757 ST TIMOTHY RD, APP		recessary action tanen	711 17001011	
WELFARE CHECK	Total:							
	7.7	···						
Total Calls For	Service:	104	1					
Total Deputy Re		19						
I DEGLE WE WAS INTO								

Prepared Byt M. Kelly, CA Supy, - Public Use

4 of 4

Thursday, April 2017

Exhibit 2



Town of Apple Valley

A Better Way of Life

April 6, 2017

Bright Futures Academy, LLC 9994 Country Farm Rd Riverside, CA 92503-3518

Certified Mail No. 7014 2870 0000 3537 4333

Re: Business license No. 00013688

Located: 15757 Saint Timothy Rd.

Dear Administrator,

Please be advised that you are herewith given fifteen days notice of the Town's intent to revoke Business License No. 00013688 issued to Bright Futures Academy. LLC-Apple Valley operating from 15757 Saint Timothy Rd. in Apple Valley CA.

This action is being taken, in part, due to the following issues:

- 1. Failure to provide safe environment to students, aides, and curricular administration.
- Reported incidents, ranging from simple assaults to sexual battery, including gang activity, theft and rioting.
- High increase of calls to local emergency dispatch disproportionate allocation of resources to law enforcement agencies.

The Apple Valley Municipal Code provides that a business license may be revoked under special circumstances, in this instance see item (4) of 5.02.230.

5.02.230Revocation

(a) All licenses issued under the provisions of this Chapter shall be in compliance with all applicable laws of the State of California and the United States of America. Any license granted through the provisions of this Chapter may be revoked by the Town Manager if he determines either (1) that it was fraudulently or wrongfully issued or obtained, or (2) that the information provided in the application was misleading or false in any material respect, or (3) that the business is operating in violation of any statute, ordinance or law, or (4) that the revocation is necessary to health, safety or welfare of the community, subject to the provisions of Subsection (b) below.



14957 Dale Evans Parkway . Apple Valley, California 92307 . 760.240.7000

14-27

Page 2

The Apple Valley Municipal Code also provides that prior to revocation a business owner may file an appeal as provided below in 5.02.230 (b).

(b) Prior to any revocation of license, the Town Manager shall give the license holder fifteen days notice of intent to revoke such license. Within fifteen days of such notice, the license holder may file a written request with the Town Clerk to appear before the Town Council, and when a hearing is thereafter scheduled by the Town Clerk, the license holder may appear and show cause before the Town Council why such license should not be revoked. Upon the failure of the license holder to file a written request to appear within fifteen days, or if after the hearing of the Council, the Council finds good and sufficient cause of revocation, the license shall be revoked. No refund of any license shall be made following revocation.

Be further advised that you cannot conduct business in the Town of Apple Valley without a valid Business License issued by the Town.

For further questions, please contact Dawn Simmons at (760) 240-7000 ext. 7707.

Sincerel

Frank Robinson, ICMA-CM

Town Manager

xc:

Finance Department

Police Department Town Attorney

File

Exhibit 3



BRIGHT FUTURES

Academy

April 11, 2017

LaVonda Pearson Town Clerk Town of Apple Valley 14955 Dale Evans Parkway Apple Valley, CA 92307

RE: Business License 00013688

Dear Ms. Pearson,

In reference to the letter dated April 6, 2017, advising Bright Futures Academy with the intent to revoke the Business License No. 00013688, we respectfully would like to file an appeal. It is my understanding that this written communication will suffice to start the appeal process.

We believe, Bright Futures is part of the fabric of the community and help benefit its economy. Many of our staff live in the area and we provide jobs to our students over the summer. We have a 10-year lease on our building that infuses \$1.8 million back into the Town and we utilize local vendors for supplies, gas, insurance, repairs and short-term housing for our teachers. With this being said, we also understand that tighter controls and a different staffing pattern may be required to provide a better structured program which should eliminate the strain on the Police and Sheriff department's resources.

Bright Futures wants to be a good neighbor while also providing a vital service to the community. We implore you to keep our business license active and we have formed a plan to reduce calls to the Town's police department and provide a safe, education enriched program.

Bright Futures Academy has been serving children in the High Desert for more than 25 years. As a non-public school, we provide year-round care, special education and behavioral services to children with exceptional needs that can't be met in a public school setting. We contract with Apple Valley Unified School District and others to provide these services.

Our highly trained teachers, staff and administrators nurture children from the community who have autism, developmental disabilities, and emotional and conduct disorders. We specialize in teaching children with the most challenging behaviors, many of whom have exhausted all other educational options.

9994 County Farm Road, Riverside, CA 92503 951.785.0504



BRIGHT FUTURES

Academy

We encourage the Town Council and its representatives to speak with the Desert Mountain SELPA (Special Education Local Plan Area) concerning our lengthy and outstanding reputation for providing services to special needs students.

Bright Futures Academy would like to work with the Town of Apple Valley and its police department to solve any outstanding issues and continue contributing to the community and its residents. We want to work with you to resolve any issues and ensure that students in the community who are most in need continue to have a place close-by where they can learn and thrive.

Please accept our request for an appeal of the Town's intent to revoke our Business License. You may contact me directly at my direct phone # 951-373-3795 or email at plamberth@brightfuturesnps.com.

Respectfully

Pamela Lamberth Chief Operating Officer

9994 County Farm Road, Riverside, CA 92503 951,785,0504

ATTACHMENT 5

2 3

LEE GREEN & STEWART

Pasadena, CA 91101

LLC, license holder

noah@lgsattorneys.com

(626) 395-7686

Noah Green, Esq. (State Bar No. 218643) 301 E. Colorado Boulevard, Suite 705

In re BRIGHT FUTURES ACADEMY,

Attorneys for License Holder, Bright Futures Academy, LLC

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License No. 0013688

STATUS REPORT OF BRIGHT FUTURES ACADEMY, LLC, RE PROGRESS OF REMEDATION EFFORTS ORDERED BY TOWN COUNCIL

DATE: August 8, 2017 TIME: 6:30 p.m.

TO THE HONORABLE TOWN COUNCIL OF THE TOWN OF APPLE VALLEY, CALIFORNIA:

BEFORE THE TOWN COUNCIL OF THE TOWN OF APPLE VALLEY, CALIFORNIA

Bright Futures Academy, LLC ("BFA"), who is the holder of Business License Number 00013688 ("License"), hereby submits the following Status Report summarizing its progress in implementing certain remedial efforts that BFA was ordered to undertake at the Town Council's meeting on June 13, 2017.

I.

INTRODUCTION

BFA operates three non-public schools in the Inland Empire and High Desert for students with emotional disturbance or have autism/intellectual disabilities. Captain Frank Bell of the Apple Valley station of the San Bernardino County Sheriff's Department reported a substantial

REMEDIATION STATUS REPORT

spike in service calls to his station from BFA's Apple Valley campus from February 2016 to March 2017, stating this volume created a drain on the Sheriff's limited resources and raising concerns about whether BFA's operations presented a risk to the health, safety and welfare of the town. Considering these facts, the Town Manager's recommendation was that BFA's business license should be revoked under Apple Valley Municipal Code §5.02.230(a)(4). The matter was then set for public comment before the Town Council on June 13, 2017.

BFA came to that hearing and presented its case as to why its license should not be revoked. In sum, BFA acknowledged its failings, took responsibility and offer apologies to the Sheriff's Department, the Town Council, and the community at large for the volume of calls. BFA then outlined several remedial steps that it had undertaken prior the hearing, which included the following:

- Repairing a malfunctioning alarm system that was triggering false alarms and automatic calls for service to the Sheriff.
- Hiring an outside security contractor, Blue Nite Protection Agency, to serve as a buffer between school staff and the police;
- Re-training BFA security personnel on how to better handle student aggression;
- Removal of a handful of students that were the cause of most of the calls to the Sheriff;
- Initiating the purchase of a new campus in Adelanto for the purpose of segregating its population of students with emotional disturbance, who tend to be responsible for most security issues. In particular, the students with emotional disturbance would be transferred to BFA's new Adelanto campus while the students with autism and intellectual disabilities would remain at the Apple Valley campus.

//

At that June 13, 2017 hearing, the Council ruled that it would take the question of revoking BFA's license under submission pending the completion of a six-month probationary period by BFA. During said probationary period, BFA was ordered to continue the remediation efforts outlined above. In addition, BFA was to present a report to the Council prior to its regular meeting on August 8, 2017 as to the status of those remediation efforts. That report is presented herein and described in greater detail below.

II.

STATUS OF REMEDIATION EFFORTS

To date, BFA has undertaken the following steps to remediate security at its Apple Valley campus:

1. Adelanto Campus

BFA's new Adelanto campus, which currently is in escrow, is scheduled to open no later than October 31, 2017 pending an onsite visit by the California Department of Education ("CDE") to validate the new school. The school is also currently working on the zoning and business license clearance as it moves forward in the process. The portion of BFA's student body at the Apple Valley campus that are students with emotionally-disturbance will be fully transferred there by the projected date.

2. Re-Training of Staff

The BFA classroom and transportation staff have annual staff development training on August 7, 8, and 9th. The trainings will include topics such as verbal de-escalation of students with verbal and physical aggression, classroom behavior management strategies and techniques, and Positive Behavior Intervention and Supports.

Additionally PRO-ACT Training for staff who require a refresher course or are newly hired will occur in three separate three day trainings from July 24- August 6th.

REMEDIATION STATUS REPORT

2. Blue Nite Protection Agency

BFA's outside security contractor, Blue Nite Protection Agency, has been servicing the Apple Valley campus since June 1, 2017. In addition, Blue Night's personnel are also receiving the trainings listed above.

3. Liability Insurance

BFA continues to maintain a policy of liability insurance for operations at its Apple Valley campus with policy limit of \$1,000,000.00.

BFA believes that these extensive efforts have already begun to bear fruit, as evidenced by the fact that there has been one documented non-mandatory call³ for service to the Sheriff's station since June 1, 2017.

BFA also remains in good standing with the Desert/Mountain Special Education Local Plan Area ("SELPA"). The school is still waiting for the report from the CDE's unannounced site visit in March 2017.

III.

CONCLUSION

In light of the foregoing, BFA respectfully requests that the Town reinstate its business license in full. In the alternative, BFA asks that the Town continue to monitor BFA's progress and re-visit its decision regarding BFA's business license at or before the Town's final meeting of December 2017.

Dated: July 13, 2017

NOAH GREEN

Attorney for Bright Futures Academy, LLC

By:

REMEDIATION STATUS REPORT

³ BFA is legally required to report certain cases to law enforcement, including but not limited to suspected cases of domestic abuse at the students' homes. BFA cannot avoid making those calls to the Sheriff and does not believe the Town Council's instructions are intended to limit such calls.

ATTACHUENT 6



BRIGHT FUTURES

Academy

January 29, 2018

Town Of Apple Valley 14955 Dale Evans Parkway Apple Valley, CA 92307

To the Honorable Mayor and Town Council members:

This report provides information on Bright Futures Academy, Apple Valley campus for the month of January 2018.

Adelanto Campus - Progress on new school

Status of the Adelanto property:

- New School Property: 17960 Adelanto Rd Adelanto, CA 92301.
- CDE conducted an on-site Validation review on January 25th.
- The campus remodel is completed and anticipated to open February 5th.
- In place of the security/safety officer model, Bright Futures Academy has hired two credentialed Cadet Core instructors. These teachers are in addition to three special education teachers. The Cadet Core classroom instruction will teach:
 - 1. Loyalty to self, others, and civic and government institutions.
 - 2. Education The success of all cadets in the academic endeavors, including staying in school and pursuing higher education.
 - 3. Ambition striving for excellence and lofty goals.
 - 4. Duty lifelong habits of responsible behavior, excellent attendance and punctuality.
 - 5. Enthusiasm a zest for life's challenges.
 - Respect cooperation with school and public policies, regulations, and laws and respect for the dignity of all persons as well as an appreciation for the rich heritage of America and California.
 - 7. Service to others, our state, and our nation and world.
 - 8. Health fitness, and wellness, including avoidance of gangs, illegal drugs, alcohol and tobacco.
 - 9. Integrity positive choices by cadets with regards to private and public behavior.
 - 10. Personal courage say no to that which is wrong and stand up for what is right

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BRIGHT FUTURES

Academy

Page Two January Report

OBJECTIVES: The six California Cadet Corps Objectives are to:

- 1. Develop LEADERSHIP.
- 2. Engender CITIZENSHIP.
- 3. Encourage PATRIOTISM.
- 4. Foster ACADEMIC EXCELLENCE.
- 5. Teach BASIC MILITARY KNOWLEDGE.
- 6. Promote HEALTH, FITNESS, AND WELLNESS

Behavioral Data

For the month of January, there was 1 incident that required an Incident Report dated 1/26.

One (1) emotionally disturbed (ED) student was responsible for 1 IR. He eloped from campus and was shadowed by staff. Police were called and they picked him up and took him home.

Maintenance

Safety hazard walks are completed daily by the Safety Officers. Regional maintenance crew completed all repair requests.

Professional Development/Staff Training

Bright Futures Academy Apple Valley staff participated in one half day of staff development on January 10th. Our training was done in partnership with the Desert Mt. SELPA and included:

Part Two of Benchmark assessments tools

Sheriff Department Calls

There was one call to the Sheriff's department this month for the incident.

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BRIGHT FUTURES

Academy

Page Three January Report

Staffing

All staffing remains in place this month. The opening of the Adelanto campus will provide staffing at each campus as listed below:

Apple Valley Campus

- 1 Principal
- 1 Administrative Assistant
- 2 Behavior Assistants
- 3 Teachers
- 2 Teaching Assistants w/sub credentials
- 1:1 Aides as required by students Individual Education Plan. Currently have nine (9) 1:1 Aides. Speech/Occupational Therapy/Counseling
- 2 Bus Drivers
- 2 Bus Aides

Adelanto Campus

- 1 Principal
- 1 Program Director
- 1 Administrative Assistant
- 1 Behavior Specialist
- 3 Teaching Assistant
- 1:1 Aides as required by students Individual Education Plan.
- 2 Cadet Core Instructors
- 3 Special education Teachers
- 2 Bus Drivers
- 2 Bus Aides

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