



Town of Apple Valley – Sanitation Billing
Application for Hardship Discount
This application is valid for 1(one) year from the effective date.

Address: _____ Account number: _____

Phone number: _____

1. Are you the property owner? (Circle one) YES NO

If no, please provide the property owner name and address: _____

Owner phone number: _____

2. I am eligible for CARE status with Southwest Gas, or Southern California Edison and have attached a current utility bill showing the CARE status at the service address with this application.

Certification

By signing below, I certify under penalty of perjury that the above information is true. I further certify that I understand the following:

- I will notify the Town if I move or no longer qualify for the discount.
- I also agree that if the Town finds that I received the discount when I was not eligible, my account may be re-billed at the applicable rate.
- I understand that this discount will expire in one year and may be renewed annually.
- I understand that this discount doesn't not extend to dumpsters or commercial accounts.

I also understand that it is my responsibility to apply annually.

 Initials

 Print your name

 Signature

 Date

Mail this completed application to:

Town of Apple Valley, Attn: Hardship, 14955 Dale Evans Parkway, Apple Valley, CA 92307

For Office Use Only

Hardship Approved by: _____ Date: _____

- ◇ Effective Date: ____/____/____ Valid for one year
- ◇ Faxed to Avco to change in computer
- ◇ Sent notification copy to customer
- ◇ Entered information into database



Town of Apple Valley

Sanitation “Hardship Discount” Program

The Town of Apple Valley uses the Southwest Gas or the Southern California Edison bill to determine if you are eligible for the Sanitation “Hardship Discount” Program. Please note that your income level must not exceed specific amounts that are established by Southwest Gas or Southern California Edison. A copy of either utility bill showing the CARE status eligibility must be provided with your application. If you are being billed for extra containers, you will continue to be billed for them at the regular rates unless you cancel them. . If you are being billed for sewer use, you will continue to be billed at the regular rate. Please review the chart below to obtain the regular and hardship rates. Discount rates do not apply to dumpster accounts.

Effective August 1st 2021

Service Type	Regular Bi-Monthly Rate	Hardship Bi-monthly Rate	Bi-monthly savings
40 gallon rubbish collection	\$50.76	\$41.20	\$9.56
60 gallon rubbish collection	\$53.56	\$45.06	\$8.50
95 gallon rubbish collection	\$59.04	\$51.00	\$8.04
Extra 40 gallon container	\$15.56	\$15.56	No discount offered
Extra 60 gallon container	\$19.44	\$19.44	No discount offered
Extra 95 gallon container	\$27.24	\$27.24	No discount offered
Sewer charge (if connected)	\$74.28	\$74.28	No discount offered

***The Hardship Application is valid for 1(one) year from the effective date. You must submit a new application in order to renew your Hardship Discount Status.*

If you have any questions, please feel free to contact us at (760) 240-7000, Ext. 7713