

Town of Apple Valley – Sanitation Billing
Application for Hardship Discount
This application is valid for 1(one) year from the effective date.

Address: _____ Account number: _____

Phone number: _____

1. Are you the property owner? (Circle one) YES NO

If no, please provide the property owner name and address: _____

Owner phone number: _____

2. I am eligible for CARE status with Southwest Gas, or Southern California Edison and have attached a current utility bill showing the CARE status at the service address with this application.

Certification

By signing below, I certify under penalty of perjury that the above information is true. I further certify that I understand the following:

- I will notify the Town if I move or no longer qualify for the discount.
- I also agree that if the Town finds that I received the discount when I was not eligible, my account may be re-billed at the applicable rate.
- I understand that this discount will expire in one year and may be renewed annually.
- I also understand that it is my responsibility to apply annually.

Initials

Print your name

Signature

Date

Mail this completed application to:
Town of Apple Valley, Attn: Hardship, 14955 Dale Evans Parkway, Apple Valley, CA 92307

Use this area only if you want to change your service
Reduce my costs by changing my service to:
<input type="checkbox"/> 40 gallon container
<input type="checkbox"/> 60 gallon container
<input type="checkbox"/> Removing my extra container(s)

For Office Use Only
Hardship Approved by: _____ Date: _____
<input type="checkbox"/> Effective Date: ____/____/____ Valid for one year
<input type="checkbox"/> Faxed to Avco to change in computer
<input type="checkbox"/> Sent notification copy to customer
<input type="checkbox"/> Entered information into database

Hardship Discount Application



Town of Apple Valley

A Better Way of Life

Sanitation “Hardship Discount” Program

The Town of Apple Valley uses the Southwest Gas or the Southern California Edison bill to determine if you are eligible for the Sanitation “Hardship Discount” Program. Please note that your income level must not exceed specific amounts that are established by Southwest Gas or Southern California Edison. A copy of either utility bill showing the CARE status eligibility must be provided with your application. If you are being billed for extra containers, you will continue to be billed for them at the regular rates unless you cancel them. You may reduce or cancel the extra barrels by marking in the changes section of the application. If you are being billed for sewer use, you will continue to be billed at the regular rate. Please review the chart below to obtain the regular and hardship rates.

Service Type	Regular Bi-Monthly Rate	Hardship Bi-monthly Rate
40 gallon rubbish collection	\$47.42	\$38.36
60 gallon rubbish collection	\$49.98	\$41.92
95 gallon rubbish collection	\$55.04	\$47.40
Extra 40 gallon container	\$13.74	\$13.74
Extra 60 gallon container	\$17.18	\$17.18
Extra 95 gallon container	\$24.10	\$24.10
Sewer charge (if connected)	\$62.86	\$62.86

**The Hardship Application is valid for 1(one) year from the effective date. You must submit a new application in order to renew your Hardship Discount Status.

If you have any questions, please feel free to contact us at (760) 240-7000, Ext. 7713

Revised 08/18/14