

# HARDSHIP FORM

Sanitation Billing



## Sanitation "Hardship Discount" Program

We use bills from Southwest Gas, Southern California Edison, Liberty Utilities, or Golden State. This helps us see if you qualify for the Sanitation 'Hardship Discount' Program. Your income must be below certain amounts set by these companies. Send a utility bill with C.A.R.E. (California Alternate Rates for Energy) status with your application. If you have extra containers, cancel them to avoid charges. If you have sewer charges, you'll still be billed at the regular rate. Check the chart below for regular and hardship rates.

*\*Rates effective July 01, 2025 based on a bi-weekly plan*

Service Type	Regular Rate	Hardship Rate	Savings
40 Gallon rubbish collection	\$74.26	\$62.94	\$11.32
60 Gallon rubbish collection	\$76.86	\$66.86	\$10.00
95 Gallon rubbish collection	\$82.04	\$72.60	\$9.44
Extra 40 Gallon container	\$18.18		<b>NO DISCOUNT</b>
Extra 60 Gallon container	\$22.70		<b>NO DISCOUNT</b>
Extra 95 Gallon container	\$31.80		<b>NO DISCOUNT</b>
Sewer charge (if connected)	\$74.28		<b>NO DISCOUNT</b>

The Hardship Application is valid for 1 (one) year from the effective date. You must submit a new application in order to renew your Hardship Discount Status.



### TOWN OF APPLE VALLEY

"A better way of life"

14955 Dale Evans Pkwy. Apple Valley CA 92307  
760.240.7000 | [applevalley.org](http://applevalley.org)

# HARDSHIP FORM

Sanitation Billing



Town of Apple Valley  
CALIFORNIA

Name :

Address :  Email :

Account :  Phone Number :

Are you the home owner? ☐ Yes ☐ No

If no, please provide the property owner name and address :

I qualify for C.A.R.E. status with one of these: Southwest Gas, Liberty Utilities, Golden State, or Southern California Edison. I have attached a current utility bill. It shows C.A.R.E. status at my service address with this application.

By signing below, I swear that the information above is true. I also understand the following:

- I will notify the Town if I move or don't qualify for the discount anymore.
- If the Town finds out I received the discount when I was not eligible, my account may be re-billed at the regular rate.
- This discount lasts for one year and can be renewed each year.
- That it is my responsibility to apply annually.
- This discount doesn't apply to dumpsters or commercial accounts.

\_\_\_\_\_  
Print your name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

**Mail this completed application to: Town of Apple Valley, Attn: Hardship, 14955 Dale Evans Parkway, Apple Valley, CA 92307**

## FOR OFFICE USE ONLY

Entered information to database: ☐ Emailed to Burrtec: ☐

\_\_\_\_\_  
Approved By

\_\_\_\_\_  
Date

Effective Date